

# Kaltura REACH

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## Release Notes - Feb 28, 2020

**KMC Version: 5.24.0**

**Date Released: Feb 28, 2020**

### Overview

These release notes pertain to the Kaltura REACH v2.0 on KMC, released February 28, 2020.

### Version KMC 5.24.0

#### What's New in This Release

**Captioning Accuracy** - It is possible to control the accuracy of uploaded captions.

- The default accuracy for a manual caption upload is 100%.
- For entries that have multiple captions for the same language, the captions that will be displayed on the player will be the captions with the highest accuracy.

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## Release Notes - Feb 16, 2020



**KMC Version: 5.23.0**

**Date Released: Feb 16, 2020**

## Overview

These release notes pertain to the Kaltura REACH v2.0 on KMC, released February 16, 2020.

### **Version KMC 5.23.0**

#### What's New in This Release

Now available in KMC

- Presenting [REACH Profiles](#) and Profile's Information - provides a review of the account's REACH profiles and the ability to edit the profile's different parameters.
- Presenting [REACH Services](#) - Now available in KMC, provides a review the account's REACH services.
  - Known Issue - Currently only Captions and Translations services are presented, additional services will be added soon.

To access the REACH Profiles and Services Page: Login to the KMC. Go to the Settings tab and select the REACH tab.

## Release Notes - January 12th

**KMS Version: 5.96**

**KMC Version: 5.21.0**

**Date Released: Jan 12, 2020**

## Overview

These release notes pertain to REACH v2.0 released Jan 12, 2020.

## What's New

We continue to improve our services by bringing the best of breed vendors to REACH 2.0, our Captions and Enrichment Service suite.

- **Premium ASR:** You can now enjoy premium ASR, Human caption and translation for Scandinavian languages, provided by our new REACH 2.0 vendor [AmberScript](#). The following languages are supported: Swedish, Norwegian, Danish, Finnish, Dutch, Flemish, German, French, Spanish, Italian, Portuguese.

### Known Limitations

- SRT only (no DFXP support)
  - Metadata extraction is not supported – adding keywords as tags
  - Json and txt files - currently not supported, will be added in the near future
  - Audio tags and speaker change indication - not supported
- **Automatic Ordering Rules**  
REACH 2.0 now supports creating automatic ordering rules by Privacy Context. The rule is configured on the account level and may be applied to all content with a specific privacy context or to all content excluding a specific privacy context.

## Release Notes - Nov 5, 2019

**KMS Version: 5.91**

**KMC Version: 5.18.0**

**Date Released: Nov 5, 2019**

## Overview

These release notes pertain to REACH v2.0 released Nov 5, 2019.

### **New Services Version**

We continue to bring top technologies to REACH2.0, our Captions and Enrichment Service suite. This version introduces the following two services:

#### **Audio Description**

Audio Description is a professional service that improves accessibility for the blind, or for people who are visually impaired.

The Audio Description service adds an audio track to a video, that combines the original audio and spoken narration of the video visual element, such as actions, written text, scenes, etc.

The service is supported for English only.

#### **Chaptering**

Chaptering is a professional AI based video service. Chaptering creates chapters automatically for a video. The chapters are reviewed by professionals and added as a content metadata, just like creating manual chapters.

Chaptering improves the user experience as it provides a more personal and customized way of viewing a video. Automatic chaptering also improves search and discoverability of content by adding metadata.

This service is supported for English only.

## Release Notes - Oct 27, 2019

### **KMS Version: 5.91**

**KMC Version: 5.18.0**

**Date Released: Oct 27, 2019**

## Overview

These release notes pertain to REACH v2.0, released Oct 27, 2019.

### **Version KMC 5.18.0**

- **Captions' Display** - Now available on KMC, the option to hide/show captions while playing the video. By using the "Display On Player" toggle button per captions (go to entry page -> captions tab).

## Release Notes - July 22, 2019

**KMS Version: 5.88**

**KMC Version: 5.12.0**

**Date Released: July 22, 2019**

## Overview

These release notes pertain to REACH v2.0 released July 22, 2019.

### **Version KMS 5.88 KMC 5.12.0**

- Bug Fixing

## Resolved Issues

ID#	Summary
SUP-18484	Caption Editor is now supported in IE
SUP-18599	Caption Editor - the preview player now display captions line breaks
SUP-17997	Caption Editor - When session is expired, a relevant message will be displayed to the user.  Session time was extended.
	Caption Editor - Editing Reach V1 DFXP captions is working properly, line breaks and commas are respected.

## Release Notes - June 24, 2019

**KMS Version: 5.87**

**KMC Version: 5.11.0**

**Date Released: June 24, 2019**

### Overview

#### **Version KMS 5.87**

These release notes pertain to the Kaltura REACH v2, released on June 24, 2019 for KMS Version 5.87

## What's New in This Release

- **Department Level Billing and Moderation-** manage multiple budgets on the same account, enable moderation per department, present per department usage report, support different permissions per department. For more information see [REACH V2 -Department Level Billing and Moderation](#)
- **Usage report** -The following fields are now available in the CSV report (sent by Email, from the Services Dashboard)
  - Media Name
  - Media Duration
  - Reach Profile Name
- **Automatic rules-** Support for automatic ordering by tags.
- **New Service - Alignment.** This service provides a captions file based on a transcript (txt) file uploaded by the user. For more information see the [KMC article for REACH v2](#), or the [KMS/KAF article for REACH v2](#).

## Known Limitations

- Deptment level permissions - The "Notified Users" parameter cannot be specified per profile.

## Resolved Issues

ID#	Summary
SUP-18157	Mandarine Chinese, Catonese Chinese, British English captions are now displayed properly.
SUP-18216	Media name and duration were added to the Reach CSV report,

## Release Notes - May 5, 2019

**KMS Version: 5.85**

**KMC Version: 5.8.0**

**Date Released: May 5, 2019**

## Overview

### Version KMS 5.85 KMC 5.8.0

These release notes pertain to the Kaltura REACH v2, released on April 28, 2019 for KMS Version 5.85 and KMC Version 5.8.0.

#### What's New in This Release

- **Ordering Captions for YouTube entries** - Now available via KMS as well.
  
- **Caption Editor**
  - **Delete** a specific caption line
  - **Add anew caption line**
  - **Character count** per caption line
  - **Character limit** per caption line on editing. The character limit is by configuration (set in KMS Admin, Captions module)
  - **Replace** found text with **empty text** value
  
- **Transcript Widget**
  - **Synchronization between player captions and the Transcript Widget active captions.** The Transcript Widget captions are replaced once the user chooses different captions.

#### Resolved Issues

ID#	Summary
SUP-17474	The Add Speaker box is displayed properly, also when the caption's name is very long.



ID#	Summary
SUP-17509	Widget on Canvas - the Hide/Show transcript style of the display was improved. The transcript widget appears as hidden when the transcript.collapsed=true.
SUP-17920	The request's status colors were corrected ["completed" status is now in blue color, "processing" is yellow, "pending approval" is grey].

## Release Notes - March 3, 2019

**KMS Version: 5.83**

**KMC Version: 5.6.4**

**Date Released: March 3, 2019**

### Overview

#### **Version KMS 5.83 KMC 5.6.4**

These release notes pertain to the Kaltura REACH v2, released on March 3, 2019 for KMS Version 5.83 and KMC Version 5.6.4.

#### What's New in This Release

- **Ordering Captions for YouTube entries** - Now available via the KMC only.
- **Transcript Widget on embedded items in LMS** - The transcript widget size is now auto resized according to the allowed sizes in the different LMSs.
- **Ordering captions for "Draft Entries" as part of automatic ordering rules** - From this release and forward, automatic captions' rules are also applied on draft entries. After a draft entry is created, a caption request is created with the status "Draft". The caption request will

be updated and sent after the media is uploaded to the draft entry.

## Resolved Issues

ID#	Summary
KMS-19191	The Transcript Widget on embed pages is now placed below the player, and not above the player.

## Release Notes - February 3, 2019

**KMS Version: 5.82**

**KMC Version: 5.2.0**

**Date Released: February 3, 2019**

### **Version KMS 5.82**

These release notes pertain to the Kaltura REACH v2, released on February 3, 2019 for KMS Version 5.82.

#### What's New in This Release

- **Additional Appended Files** - In addition to the captions, .txt and .json files will be added to the content related files. The files are available for download from the KMC and KMS.

## Release Notes - December 16, 2018

**KMS Version: 5.80**

**KMC Version: 5.2.0**

**Date Released: December 16, 2018**

## Overview

### Version KMS 5.80

These release notes pertain to the Kaltura REACH v2, released on December 16, 2018 for KMS Version 5.80.

### What's New in This Release

- **Unified Caption Editor** - The Kaltura Caption Editor is now available for all media's captions. You can open the editor from Media edit page, Captions tab. (1)
- **Unified Transcript Widget with default display mode** - A configuration was added to the Transcript Widget, that allows showing the transcript in the widget by default, or hiding it. (2)

### Resolved Issues

ID#	Summary
REACH2-78	The Transcript Widget no longer overlaps the player.
REACH2-479	Editor - The video preview has been fixed and is not missing when content access control requires a KS.

### References

(1) REACH2-267; (2) REACH2-314; REACH2-306

## Release Notes - November 18, 2018

**KMS Version: 5.79**

**KMC Version: 5.2.0**

**Date Released: November 18, 2018**

These release notes pertain to the Kaltura REACH v2, released on November 19, 2018 for KMS Version 5.79 and KMC Version 5.2.0.

## What's New in This Release

- **New Interfaces in MediaSpace, KAF extensions, KMC: Services Ordering, Request Moderations, Managing and monitoring**
- **Ordering Workflows**
  - Ability to review existing captions' requests per entry
  - Ordering Manual Captions per entry
  - Bulk Ordering - from My Media (KMS, KAF) or entries list (KMC)
  - Ability to create and manage automatic ordering rules - per channel (KMS, KAF) and category (KMC)
  - Automatic ordering rules per account
- **Requests Moderation**
  - Enable moderation per service (Machine, Professional)
  - Review requests and additional information, including request cost
  - Approve/Reject requests
  - Bulk approval
  - Wide filtering options
  - Account/profile credit presentation - used and remaining credit
- **Manual Workflow Notifications (Configuration)**
  - When a caption request was rejected by the admin
  - When a caption request was approved by the admin
  - When captions were completed
  - When the account/profile reaches the credit limit (75%, 90%, 100%)
  - Aggregated notifications per user
- **Monitoring and Managing**
  - Managing accounts and profiles (sub accounts - per instance)
  - Account/profile credit presentation - used and remaining credit
  - Requests statistic
  - Requests detailed list, status and additional information

- Wide filtering options
- Send requests CSV
- **Caption Editor**
  - Simplified Caption Editor
  - Edit caption text
  - Edit captions' timestamp
  - Search and replace text
  - Shortcuts are available
- **Transcript Widget** - (supported from player 2.7.x)
  - Transcript Widget is enabled in KMS and KAF for various players. Configure the Transcript Widget per player, in the KMC studio.
  - Unified Transcript Widget - to all captions, either generated by REACH or manually uploaded.
  - Present captions in the Transcript Widget, following the video
  - Search within the transcript
  - Download transcript
  - Print transcript
- **Entitlement Management**
  - Maintain permissions for the different actions (ordering, request approvals, editing, etc.)
  - Enable permissions according to roles or for specific users
  - Manage trusted users - those users' requests will not require admin approvals
  - Enable specific services per instance
- **Captions' Display**
  - Display captions on player - configuration on the account/profile level, per service (Machine or Professional) - whether to display the captions while playing the video or not (supported from player 2.7.x)
  - Per entry - the ability to hide/show captions while playing the video
- **Metadata Extraction** - (Configuration) key words will be added as tags as part of the captioning process.
- **Security, Detection Policy** (Configuration) - content (video + captions) will be deleted from the captions vendor servers according to the deletion policy. The options are: after captions are completed, after a week, after a month, or not deleted at all.
- **Glossary** (Configuration) - the ability to add glossary on the account level to be considered while captioning.
- **Reports** - request usage and billing reports by API.

## Known Limitations

- Reach v2 is fully supported in MediaSpace V2 UI. MediaSpace v1 UI supports Reach with UI limitations on the services dashboard.
  - Caption Editor
    - Shortcuts do not work on IE
    - Caption Editor - supported only on app with minimum width of 940px
  - Creating ordering rules per channels in KAF - no specific permissions apply on rules. (There is no filter on the content creator role, any content published in the channel will be captioned.)
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