Channel subscriptions in legacy Video Portal

Last Modified on 07/12/2026 2:44 pm IDT

This article is designated for all users.

About

Users can subscribe to channels to receive email notifications when new content is added.

Channel managers can enable subscriptions on their channels so viewers can stay up to date with the latest media.

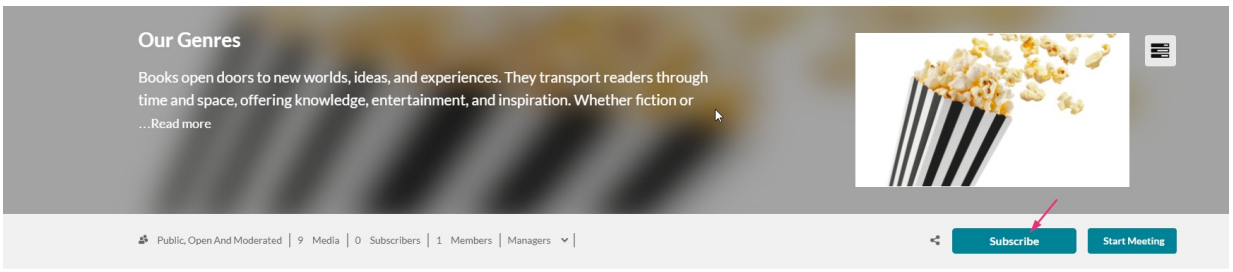
Channels support up to **5,000** subscribers by default. To support larger subscriber counts, administrators can enable enhanced subscriptions in the Channelsubscription module.

Before you start

- This feature requires the Channelsubscription module and the Emailnotifications module to be enabled.
  - Make sure the *Entry was added to channel notification* is enabled in the **Emailnotifications module**. The email message sent for this notification can be customized.
- Channel managers must also enable subscriptions to a channel on the channel details page. See our article Create a channel for information.

Subscribe to a channel

1. Navigate to the desired channel page.
2. Click the **Subscribe** button.



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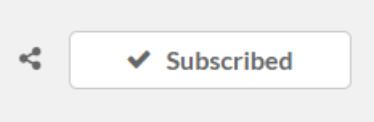
The button updates to show that you are now subscribed.



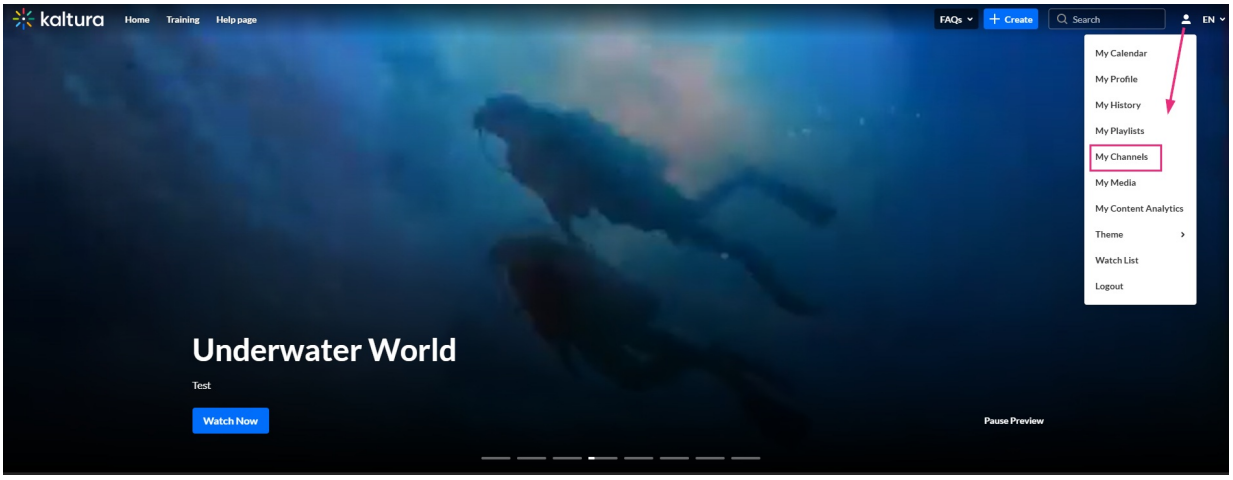
Share subscription link

You can copy the subscription link and share it with another legacy Video Portal user. When they click the link, they'll be automatically subscribed to the channel.

The link is built in the form of:https://{KMS_URL}/channel/{Channel_Name}/{Channel_ID}/subscribe

See channels you're subscribed to

1. From the user menu, select **My Channels**.



The 'My Channels' page displays.

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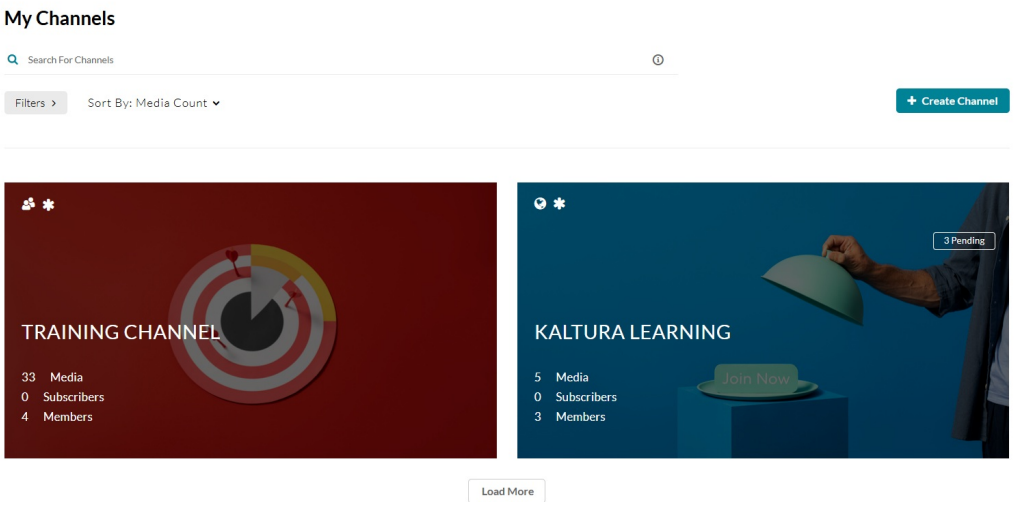
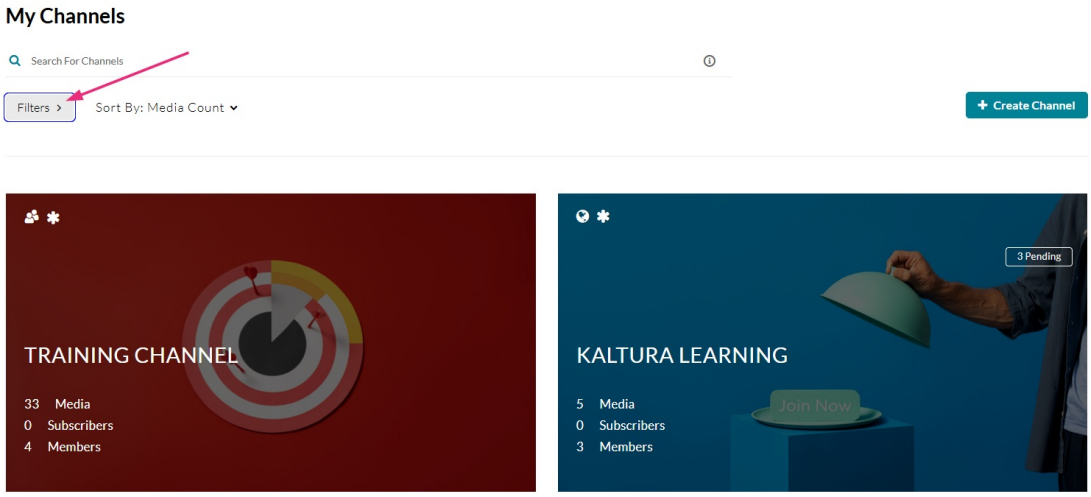
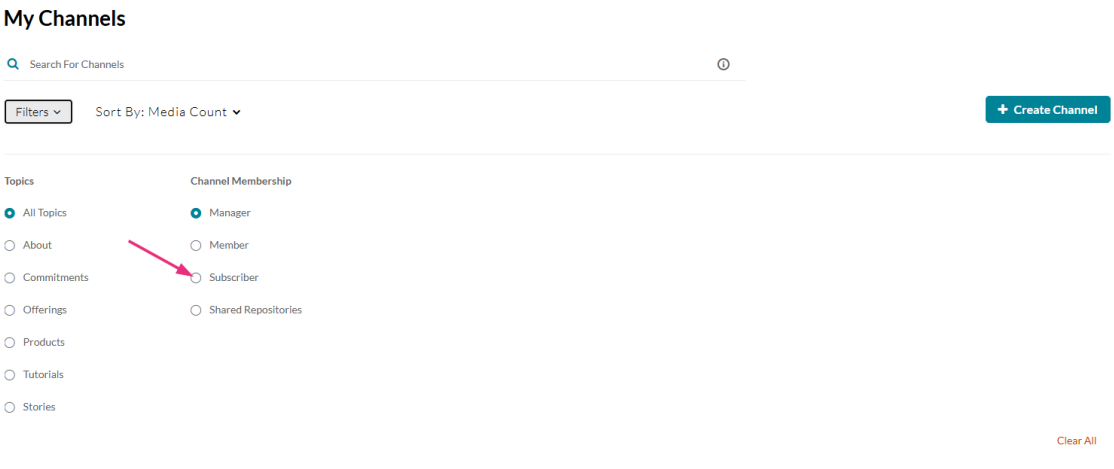


2. At the top left, click **Filters**.



The filters menu displays.

3. In the **Channel Membership** list, select **Subscriber**.



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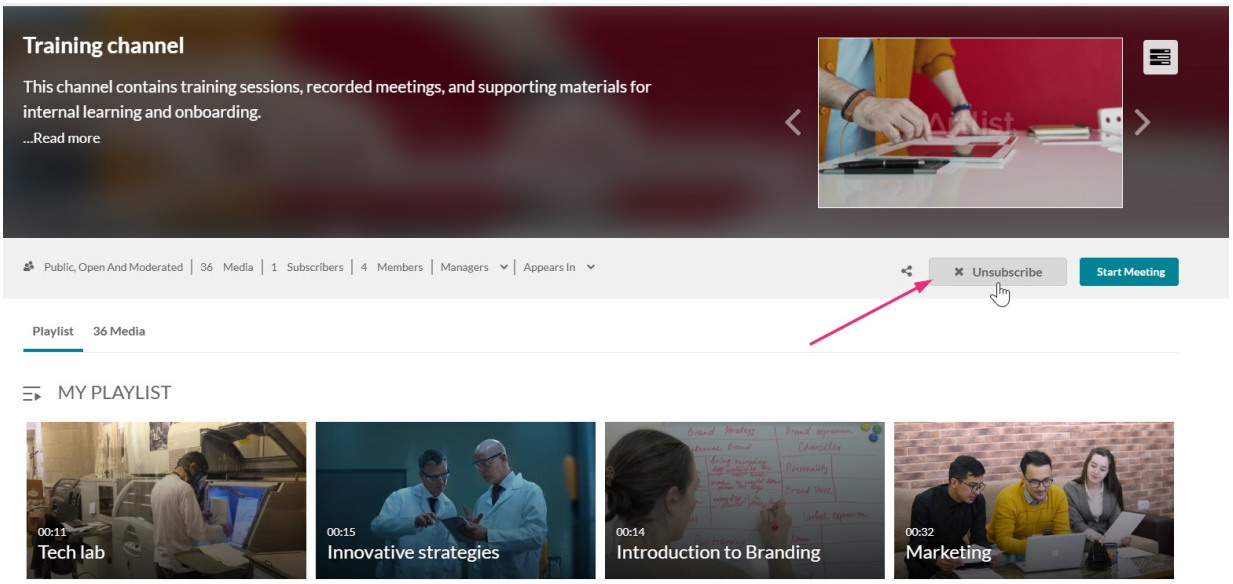
The channels that you're subscribed to display.

Unsubscribe

1. Navigate to the desired channel page.
2. When you hover over the **Subscribe** button, it changes to 'Unsubscribe'. Click it to unsubscribe from the channel.



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