# Channel subscriptions

Last Modified on 04/16/2025 4:19 pm IDT

This article is designated for all users.

## About

Users can subscribe to channels to receive email notifications about new content and updates. Channel managers can enable the subscription option for their channels, making it easy for viewers to stay informed about the latest media added to the channel.

A maximum of **5,000** users can subscribe to a channel. If you expect a larger audience, we recommend using user groups to manage subscriptions more effectively.

## Before you start

- Administrators must enable the Channelsubscription module and the emailnotifications module. In the emailnotifications module, you must ensure the **Entry was added to channel** option is checked. The email message sent through this feature is customizable.
- Channel managers must enable subscription to a channel on the channel details page. See our article Create a channel for information.

## Subscribe to a channel

### Theming users

1. Navigate to the desired channel page.
2. Click the bell icon to subscribe.

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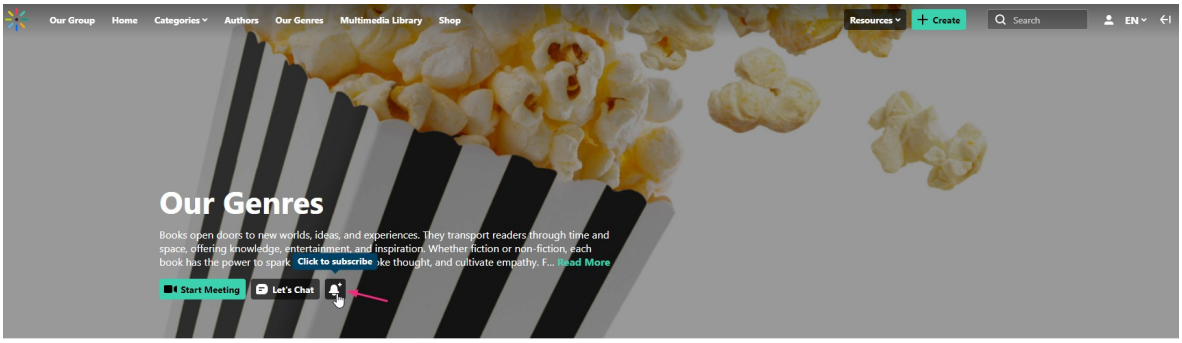
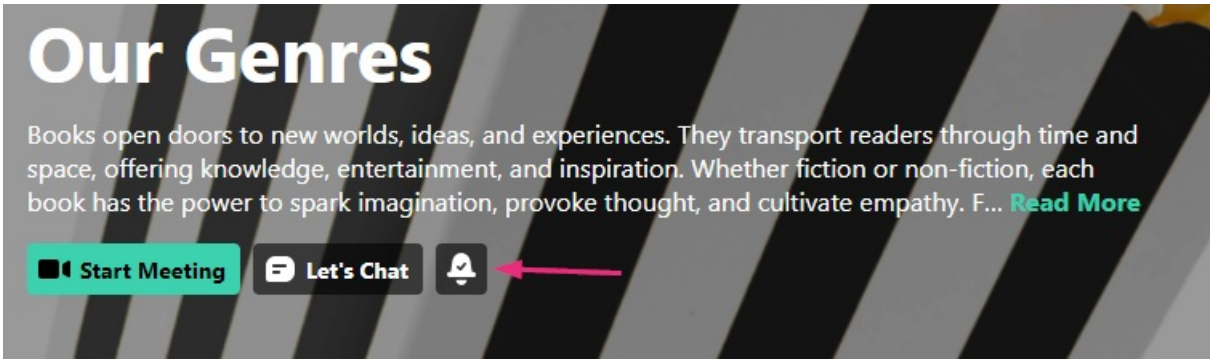
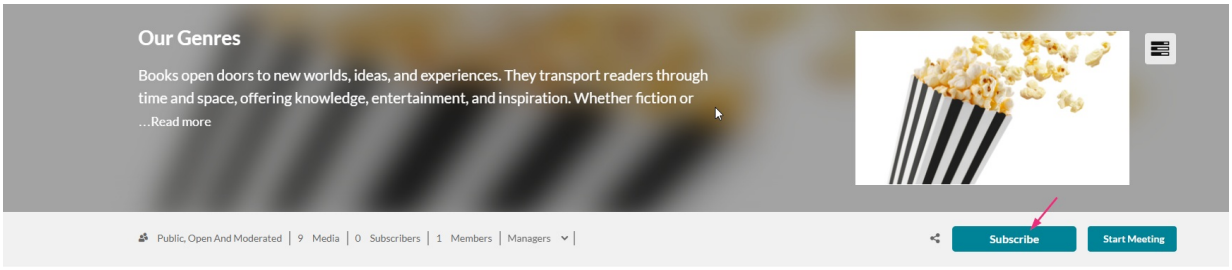



Once subscribed, a check mark will appear in the icon.

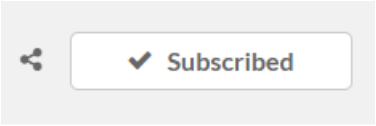



### Non-Theming users

1. Navigate to the desired channel page.
2. Click the **Subscribe** button.




The button updates to show that you are now subscribed.




## Share subscription link

Non-Theming users only

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You can copy the subscription link and share it with another video portal user. When they click the link, they'll be automatically subscribed to the channel.

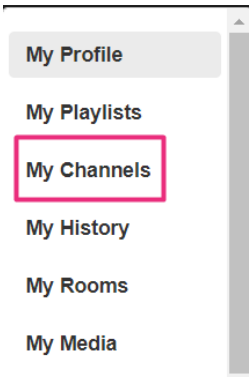
The link is built in the form of:*https://{KMS_URL}/channel/{Channel_Name}/{Channel_ID}/subscribe*

Example: *https://sample.mediaspace.kaltura.com/channel/Sample+channel/12345678/subscribe*

## See channels you're subscribed to

The steps below are shown with the Theming enabled, but it's the same process for non-Theming users.

1. From the user menu, select **My Channels**.




The **My Channels** page displays.

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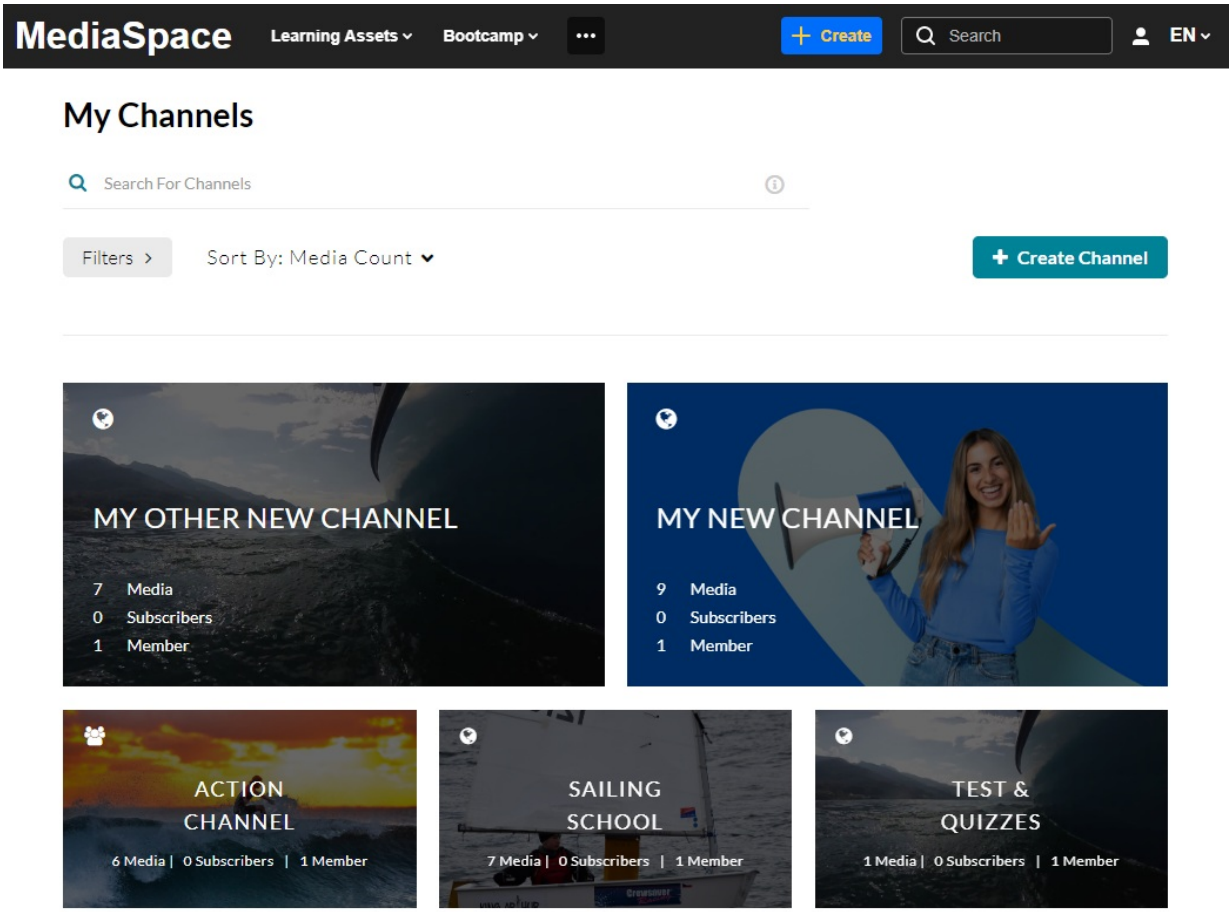
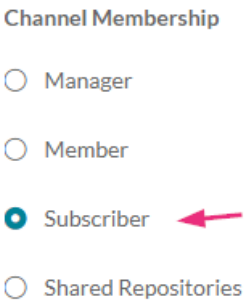



2. At the top of the My Channels page, click **Filters**.
   The filters menu displays.
3. Choose **Subscriber** from the **Channel Membership** list.




The channels that you're subscribed to display.

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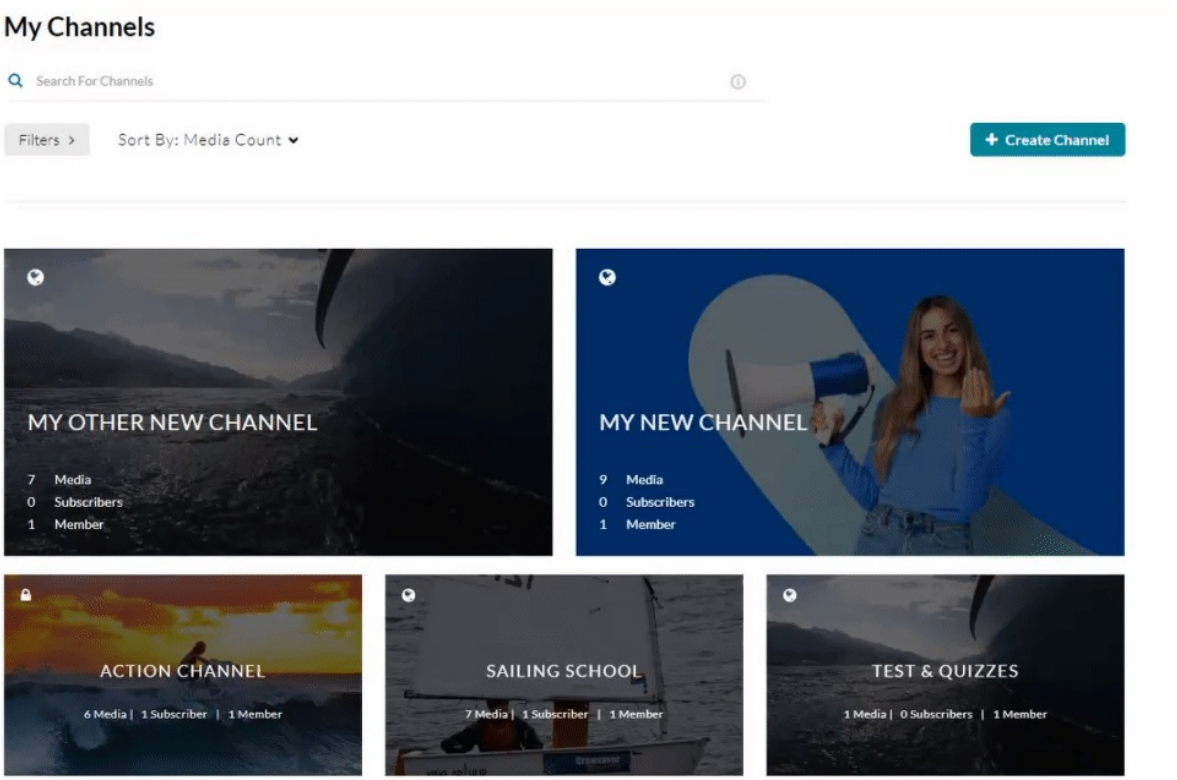
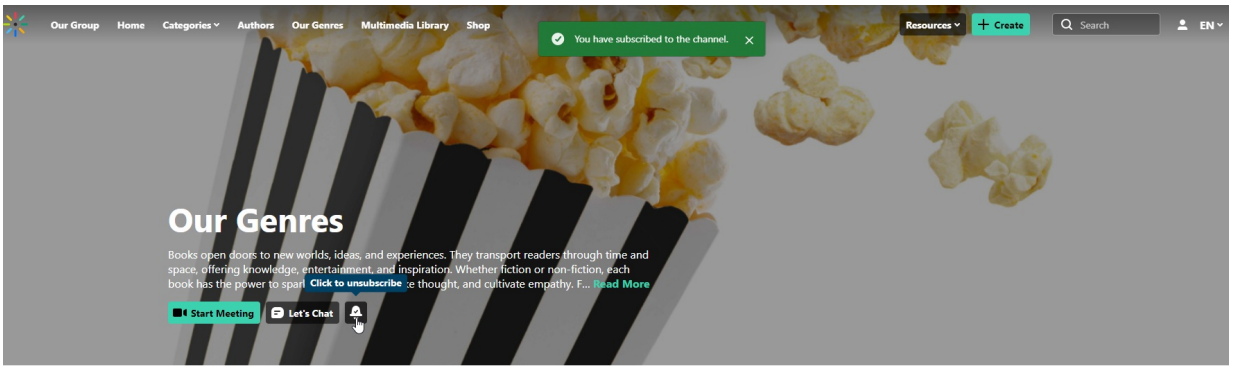



## Unsubscribe

### Theming users

1. Navigate to the desired channel page.
2. Click the the bell icon.




A confirmation message displays: *You have unsubscribed to the channel.*

### Non-Theming users

1. Navigate to the desired channel page.
2. When you hover over the Subscribe button, it changes to 'Unsubscribe'. Click it to unsubscribe from the channel.

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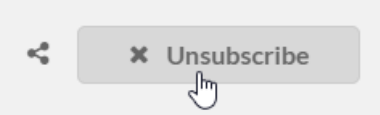


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