

Channel subscriptions

Last Modified on 06/17/2024 3:52 pm IDT

 This article is designated for all users.

About

Users can subscribe to channels to receive email notifications about new content and updates. Channel managers can enable the subscription option for their channels, making it easy for viewers to stay informed about the latest media added to the channel.

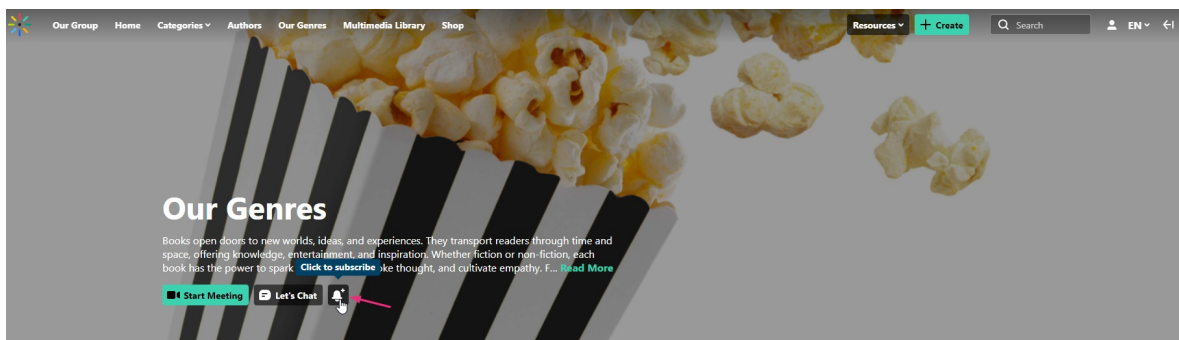
Prerequisites

- Administrators must enable the [Channelsubscription module](#) and the [emailnotifications module](#). In the emailnotifications module, you must ensure the "Entry was added to channel" option is checked.
- Channel managers must enable subscription to a channel on the channel details page. See our article [Create a channel](#) for information.

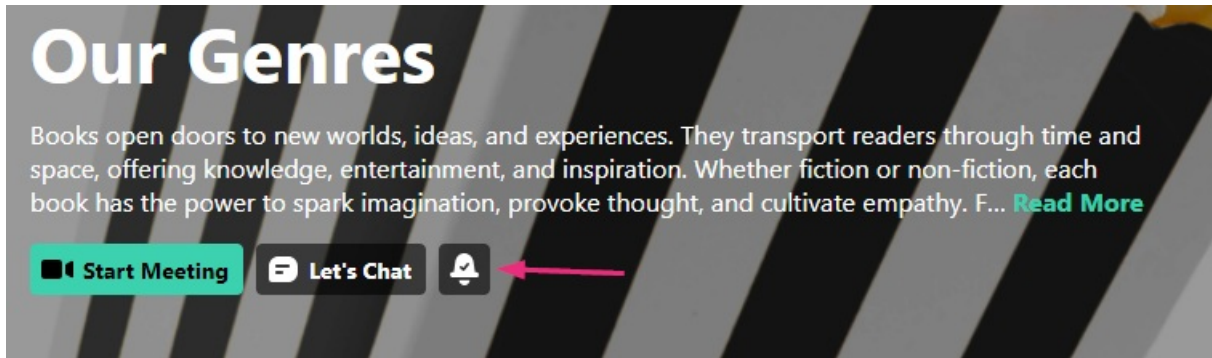
Subscribe to a channel

Theming users

1. Navigate to the desired channel page.
2. Click the bell icon to subscribe.

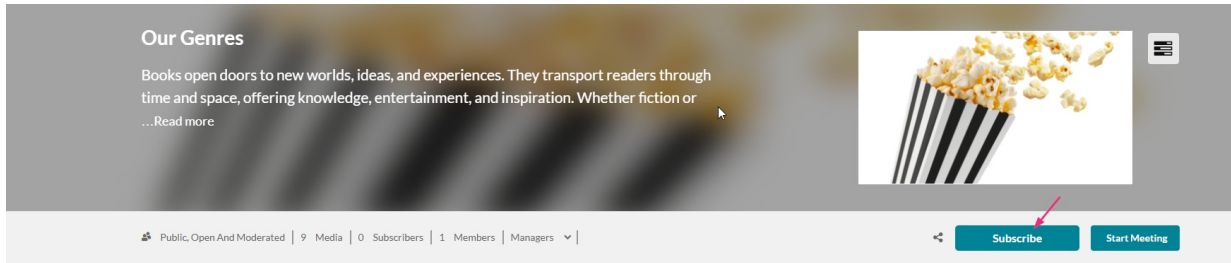


Once subscribed, a check mark will appear in the icon.

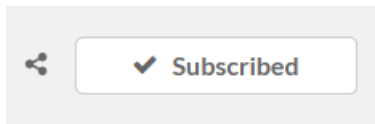


Non-Theming users


1. Navigate to the desired channel page.
2. Click the **Subscribe** button.



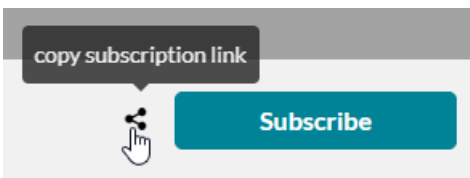
The button updates to show that you are now subscribed.



Share subscription link

 Non-Theming users only

You can copy the subscription link and share it with another video portal user. When they click the link, they'll be automatically subscribed to the channel.




The link is built in the form

of: `https://{KMS_URL}/channel/{Channel_Name}/{Channel_ID}/subscribe`

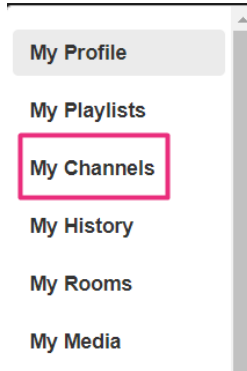
Example:

<https://sample.mediaspace.kaltura.com/channel/Sample+channel/12345678/subscribe>

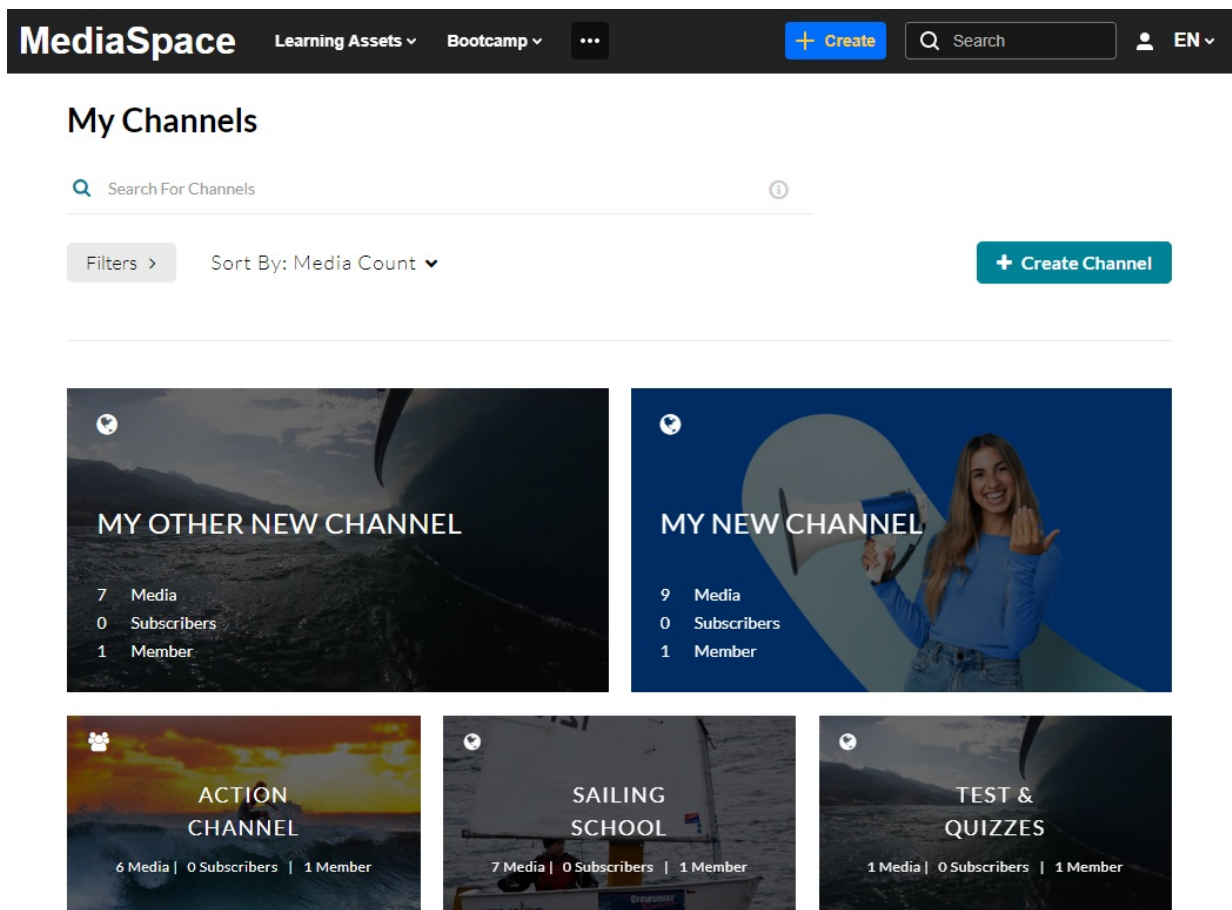
See channels you're subscribed to

 The steps below are shown with the Theming enabled, but it's the same process for non-Theming users.

1. From the user menu, select **My Channels**.




The **My Channels** page displays.



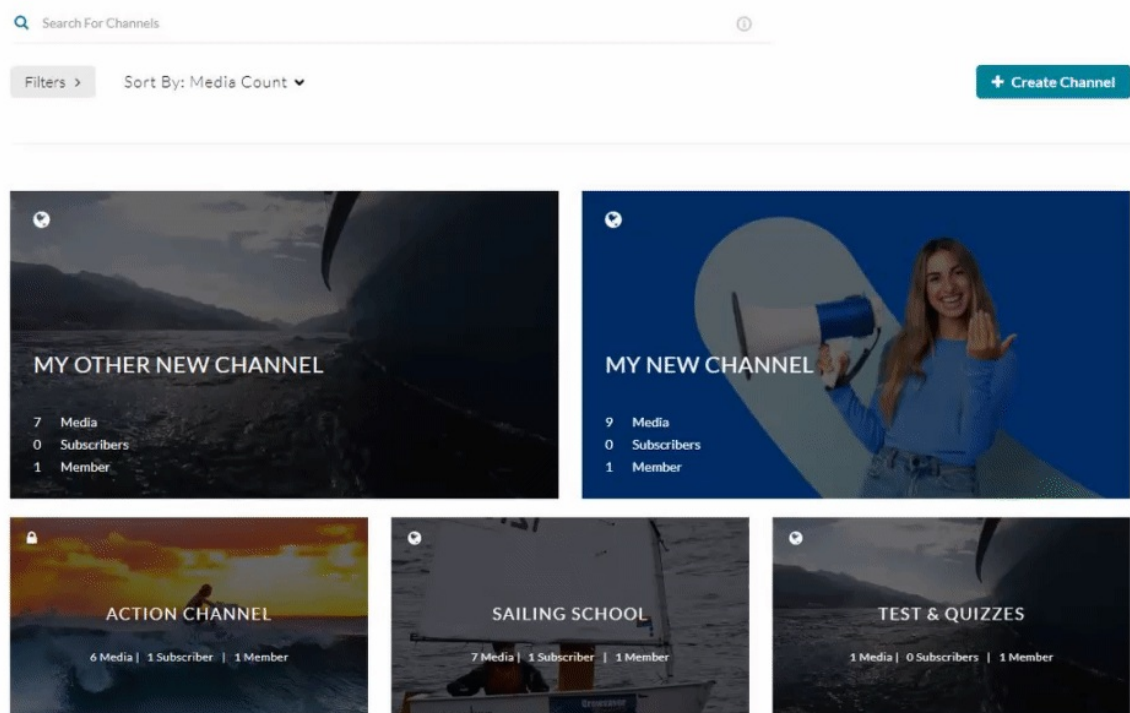
2. At the top of the My Channels page, click **Filters**.
The filters menu displays.
3. Choose **Subscriber** from the **Channel Membership** list.

Channel Membership

- Manager
- Member
- Subscriber 
- Shared Repositories

The channels that you're subscribed to display.

My Channels



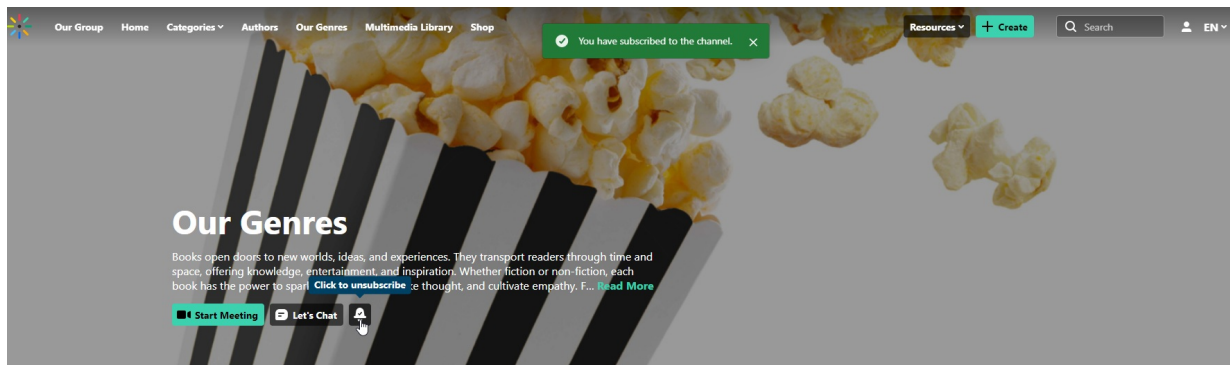
The screenshot shows the 'My Channels' interface. At the top, there is a search bar labeled 'Search For Channels' with a magnifying glass icon and a settings icon. Below the search bar, there are 'Filters >' and 'Sort By: Media Count' with a dropdown arrow. A green button labeled '+ Create Channel' is on the right. The main area displays a grid of channel cards. Each card has a thumbnail image, a title, and statistics for Media, Subscribers, and Members.

Channel Name	Media	Subscribers	Member
MY OTHER NEW CHANNEL	7	0	1
MY NEW CHANNEL	9	0	1
ACTION CHANNEL	6	1	1
SAILING SCHOOL	7	1	1
TEST & QUIZZES	1	0	1

Unsubscribe

Theming users

1. Navigate to the desired channel page.
2. Click the the bell icon.



A confirmation message displays: *You have unsubscribed to the channel.*

Non-Theming users

1. Navigate to the desired channel page.
2. When you hover over the Subscribe button, it changes to 'Unsubscribe'. Click it to unsubscribe from the channel.

