

Channel subscriptions in Video Portal

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 This article is designated for all users.

About

Users can subscribe to channels to receive email notifications when new content is added.

Channel managers can enable subscriptions on their channels so viewers can stay up to date with the latest media.



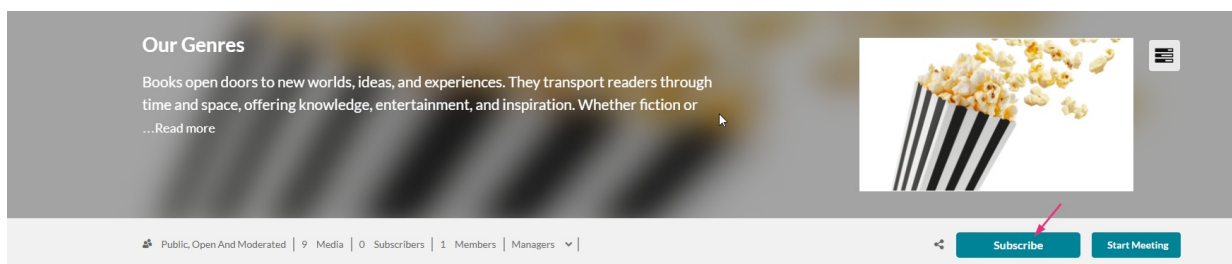
A channel supports up to **5,000** subscribers. If you expect a larger audience, use [user groups](#) to manage subscriptions more effectively.

Before you start

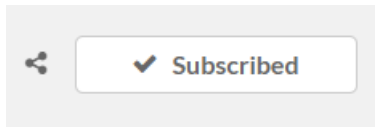
- This feature requires the [Channelsubscription module](#) and the [Emailnotifications module](#) to be enabled.
 - Make sure the *Entry was added to channel notification* is enabled in the **Emailnotifications module**. The email message sent for this notification can be customized.
- Channel managers must also enable subscriptions to a channel on the channel details page. See our article [Create a channel](#) for information.

Subscribe to a channel

1. Navigate to the desired channel page.
2. Click the **Subscribe** button.



The button updates to show that you are now subscribed.



Share subscription link

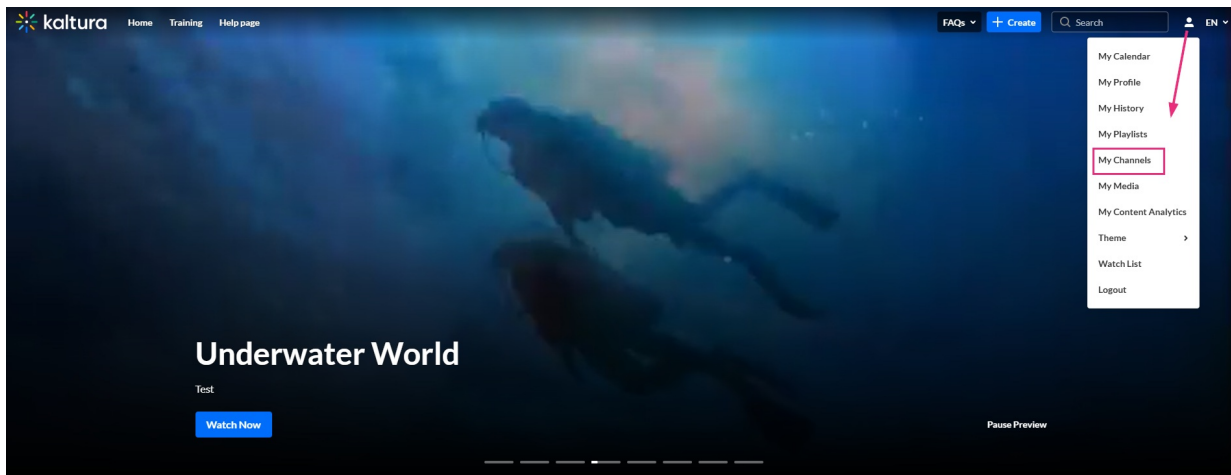
You can copy the subscription link and share it with another Video Portal user. When they click the link, they'll be automatically subscribed to the channel.



The link is built in the form of: `https://{KMS_URL}/channel/{Channel_Name}/{Channel_ID}/subscribe`

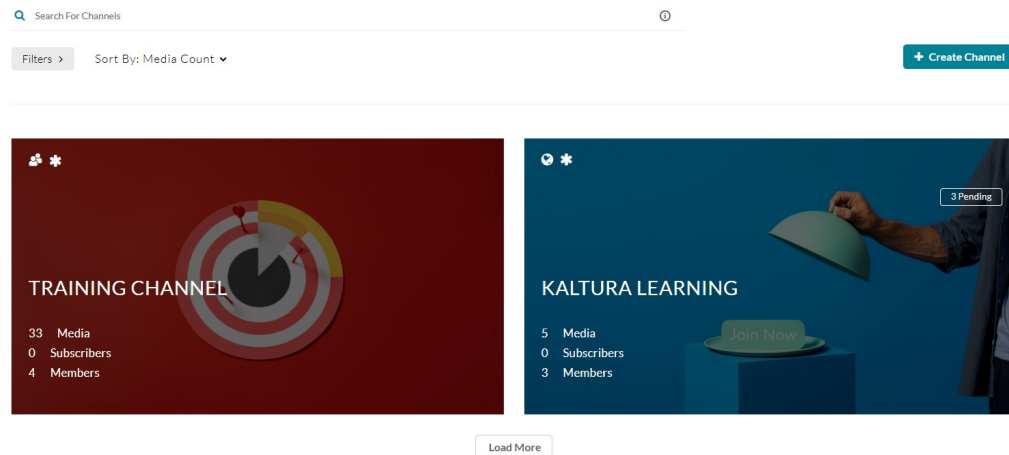
See channels you're subscribed to

1. From the user menu, select **My Channels**.

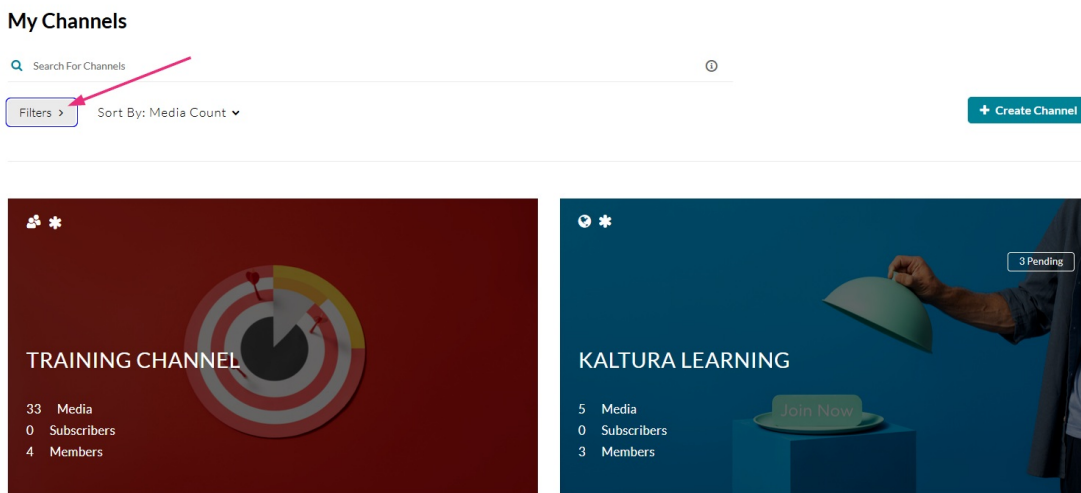


The 'My Channels' page displays.

My Channels

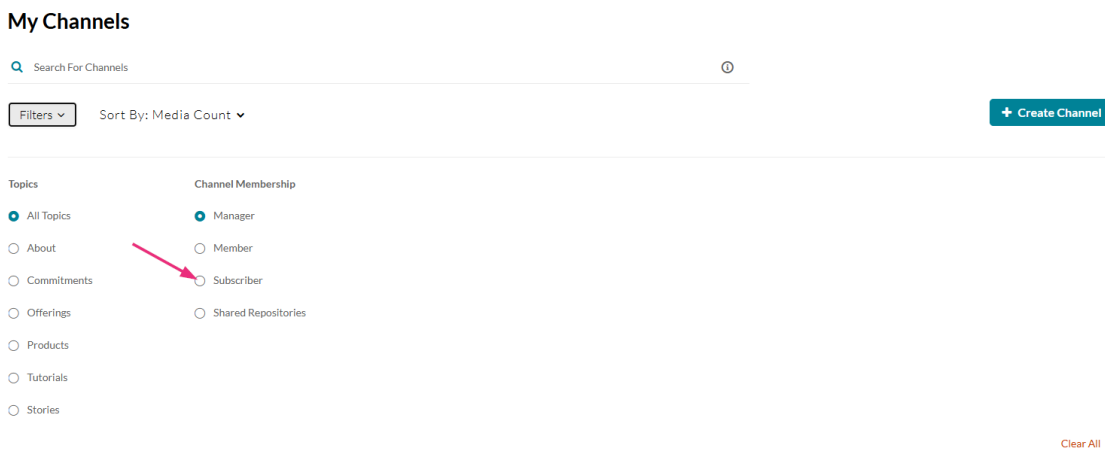


2. At the top left, click **Filters**.



The filters menu displays.

3. In the **Channel Membership** list, select **Subscriber**.



The channels that you're subscribed to display.

Unsubscribe

1. Navigate to the desired channel page.
2. When you hover over the **Subscribe** button, it changes to 'Unsubscribe'. Click it to unsubscribe from the channel.

