

Annoto - User Guide

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Overview of Annoto

Annoto is an in-video collaboration and engagement solution that turns your video content consumption from passive individual watching to active, social and collaborative experience. Annoto integrates with Kaltura as a plugin on top of the existing video player. It provides innovative UX for threaded discussions and call to action interactions during the video, increasing user engagement and collaboration.

The comprehensive analytics provide powerful insights that enable a 360° view on training and learning in real-time, facilitate dramatic improvements to content, communications, and measurable outcomes.

Annoto and Kaltura have partnered to enable organizations to unleash in-video collaboration and insights in one click.

The Annoto module adds the Annoto insights solution to Mediaspace.

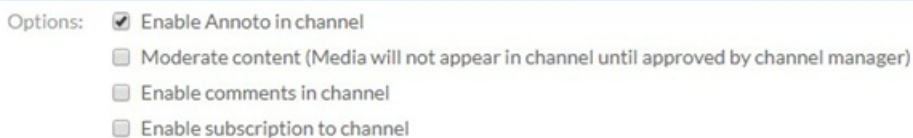
Enable/Disable Annoto in Mediapace

The Annoto in-video collaboration and insights solution can be configured and enabled on the following:

- On you entire MediaSpace instance
- On a specific channel
- On a specific media

Enable Annoto in a Channel

1. Go to the **Channel Actions** menu.
2. In the **Details** tab in the **Options** section, select Enable Annoto in channel.



Options: Enable Annoto in channel
 Moderate content (Media will not appear in channel until approved by channel manager)
 Enable comments in channel
 Enable subscription to channel

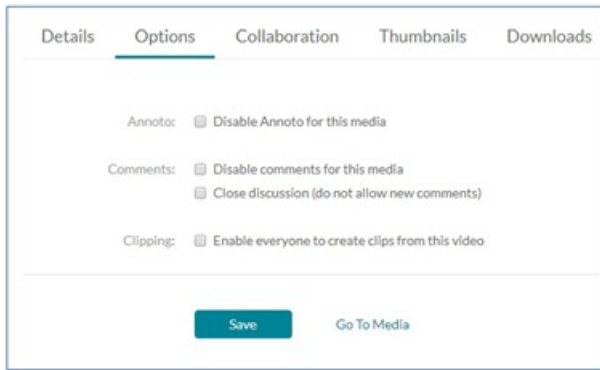
NOTE: This option is available only if `activationEditAllowed` is set to Yes and the user is authorized to activate/deactivate Annoto For additional information see the [Annoto - Administrator Guide](#).

Disable Annoto on Specific Media

After you enable Annoto on your entire MediaSpace instance or for a specific channel, you can disable Annoto per media.

To disable Annoto for a specific media entry

1. Select the video that you want to disable Annoto for.
2. Click on **Actions** menu, and then **Edit**.
3. Under **Options** Tab, check the “Disable Annoto for this media.”



This option is available only if `activationEditAllowed` is set to **Yes** and the user is authorized to activate/deactivate Annoto (for more details, please refer to [Annoto Module](#)).

The following table summarizes the different configuration options:

<code>activateBydefault</code>	<code>activationEditAllowed</code>	Disable Annoto for this Media	Enable Annoto in Channel	Results
No	No	-	-	Annoto plugin will not be displayed.
No	Yes	checked	*	Annoto plugin will not be displayed.
No	Yes	unchecked	checked	Annoto plugin will be displayed in the category context.
No	Yes	unchecked	unchecked	Annoto plugin will not be displayed in this category context and without context.
Yes	no	-	-	Annoto plugin will be displayed.
Yes	Yes	checked	*	Annoto plugin will not be displayed.
Yes	Yes	unchecked	checked	Annoto plugin will be displayed in category context and without context
Yes	Yes	unchecked	unchecked	Annoto plugin will not be displayed in the category context. Without context, it

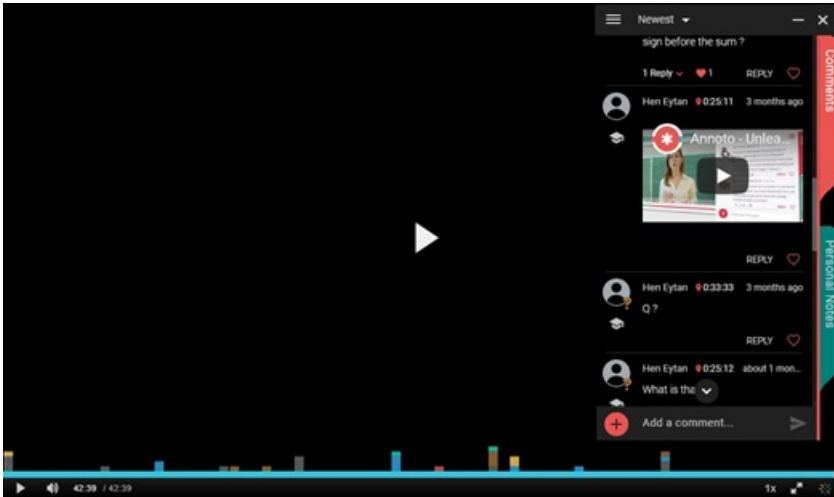
will be displayed.

(*) the value has no influence on the result.

(-) not applicable/hidden.

NOTE: Select [activateBydefault](#) from the Annoto module admin panel, to enable Annoto on the entire MediaSpace

After Annoto is enabled, the following is displayed:

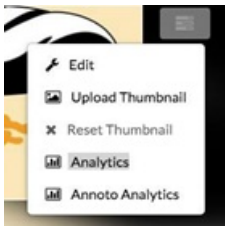


Annoto Insights Dashboard

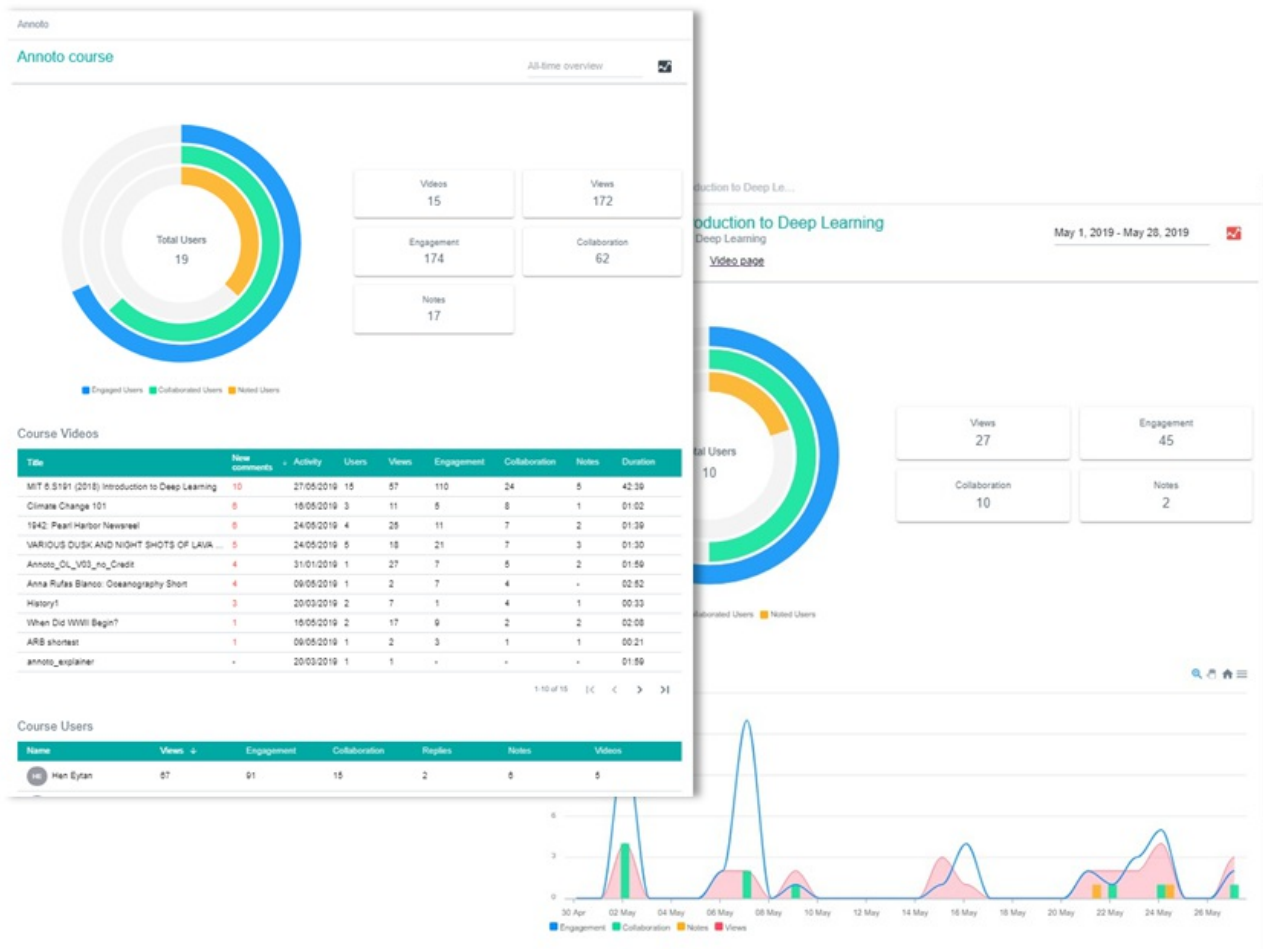
The Annoto Insights Dashboard provides comprehensive analytics and insights about the users and their interactions, giving a view on how and when users interact with the video content and with each other.

To access Annoto Insights dashboard

1. Go to the **Channel Actions** menu.
2. Click on **Annoto Analytics**.



The Annoto Insights Dashboard is displayed.



Annoto analytics are available for galleries in addition to channels.

Additional Kaltura Product Support

Annoto provides its in-video collaboration solution for Live video and VOD across the different Kaltura products.

KAF Module

Annoto supports the KAF Module integration. All the settings that are available for KMS are also supported for the KAF Integration.

Kaltura Webcasting

Annoto supports Kaltura Webcasting and provides a unique capability of continuing user discussions and personal notes that were made during live video streams, on VOD, keeping each comment in sync with the video. Annoto provides analytics and insights on the user's activities during the live session and afterwards in the VOD.

Now Kaltura Webcasting users can collaborate and take notes during live streaming and then continue on the recorded content, and all the analytics will be available through the Annoto dashboard (Also integrated as part of Kaltura).

Kaltura Webcast has added support to "Live to VOD."

This is a unique capability enabling all Users Interactions (comments, notes, votes, etc.) created during the Live session



to be available on the recorded session as well.

Kaltura Lecture Capture

Support to Kaltura Lecture Capture live stream is now available enabling all users to interact (comments, notes, votes, etc.) during the live broadcast

KMC Player Plugin

Annoto can be added as a player plugin in KMC.

Limitation

The Annoto and Kaltura users Single Sign-on integration, does not work in content that was embedded outside of KMS.

Troubleshooting

Symptom	Resolution
After enabling the Module and entering the apiKey, the ssoSecret and enabling Annoto on the media, Annoto is still not displaying.	Need to verify that the client does not have an alias domain, instead of the traditional partner_id.mediaspace.com domain, as the apiKey and ssoSecret that Annoto provides are generated based on the domain
	Verify that the apiKey and ssoSecret are not switched by mistake.