

## SMTP and Kaltura Pitch Integration

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To open a Kaltura Pitch account please contact your Kaltura representative.

### SMTP Integration

For SMTP integration with Kaltura Pitch, please provide the following details:

- SMTP Host
- Security protocol (SSL/TLS)
- Port
- Is authentication required by the SMTP server? If so, which User name and password should be used to authenticate?
- A default email address Video Messages should be sent from when forwarding. (for example, [pitch@domain.com](mailto:pitch@domain.com)). This email address should have the permissions to send on behalf of users who intend to use Pitch.
- Any other authorization or whitelisting required by your IT to align with customer security policies.

### SMTP Integration Details

The Kaltura Backend will be connecting to client's email server via the SMTP protocol to send emails on behalf of the users who intend to use Pitch.

- The email server will be connected via SSL or TLS with a username and password.
- The SMTP user should allow sending on behalf of the users who will use the application (it should accept the MAIL FROM command).
- End-user credentials are not used and not required by the application.
- Each sent email will have a single receipt email address (single RCPT TO command). The application allows to send messages to a maximum number of 20 recipients and 20 BCC recipients. The email server will be called once per recipient, making a maximum number of 40 sequential calls.
- Reply-To header might be set in some cases.
- The sent email might consist of 2 content parts: text/html & text/plain. Most emails are HTML based.
- The email body will include one or more images (loaded via image tag and a URL) and HTML links.
- No attachments are added to the email.