

Kaltura Video App for Canvas - Frequently Asked Questions (FAQ)

[collapsed title="1. Why does the gradebook column show zeroes after students submitted a Canvas Quiz assignment? (Canvas LMS only)"]

Did you follow all the steps in the [Interactive Video Quiz Canvas Gradebook Integration Deployment Guide](#) to deploy the graded quiz?

If so, did you set a Points value for the Canvas Assignment when you set it up?

Introduction quiz - points assigned

B *I* U A **A** *I*_x

12pt Paragraph

p

Points

Assignment Group

Display Grade as

Do not count this assignment towards the final grade

Submission Type

External Tool Options

Enter or find an External Tool URL

If you did not set the Points value in the Canvas Assignment screen, the value in the Canvas gradebook after submitting a quiz assignment will be 0. You will still see students' responses and scores in Kaltura analytics for that quiz.

To learn how to access the Kaltura analytics page for a Quiz, see the “[Quiz Reporting](#)” section in the Interactive Video Quizzes Guide for Creating Quizzes.

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[collapsed title="2. Is there a setting to hide the application at install (Canvas LMS only)?"]

There may be cases where you want to hide the Kaltura Video Too for Canvas application on install. For example, after the Canvas application is added at the root level, an instructor may want to hide the Media Gallery until ready to display it.

Add the following code to the xml file to hide the application:

```
admins
```

```
disabled
```

```
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```