

KMC 2 Factor Authentication

This information is intended for customers that have accounts that are enabled with 2 Factor Authentication. Contact your Kaltura representative to enable this feature.

After 2 Factor Authentication (2FA) is enabled on your account, an email is sent to the account owner (and all registered KMC users of this account). The email contains a link that directs to the KMC Authentication-QR-code Screen.

The KMC Authentication Screen

The KMC Authentication Screen includes a one-time-use QR code that needs to be scanned using the Google Authenticator (or any other authenticator application available on your device)

*Scan the code. By scanning the code, your KMC credentials (email and password) will be paired with the authenticator application that supplies a re-generating code that you will need to login to KMC.

*(Google Authenticator is available for both Android and iOS devices. If is not installed on your device, use the links to Google Play Store and Apple's App Store on the KMC Authentication Screen.)

 *KALTURA MANAGEMENT CONSOLE*



Scan this QR code with your authentication app. You can download an authentication app for both platforms:




Continue

Click Continue and proceed to the KMC Login Screen.

To login to the KMC using 2 Factor Authentication

The initial login screen is the same for all accounts.

1. Enter your email and password and click Login.

 **KALTURA MANAGEMENT CONSOLE**

Login

Enter Email

Enter Password

Remember me [Forgot Password?](#)

Login

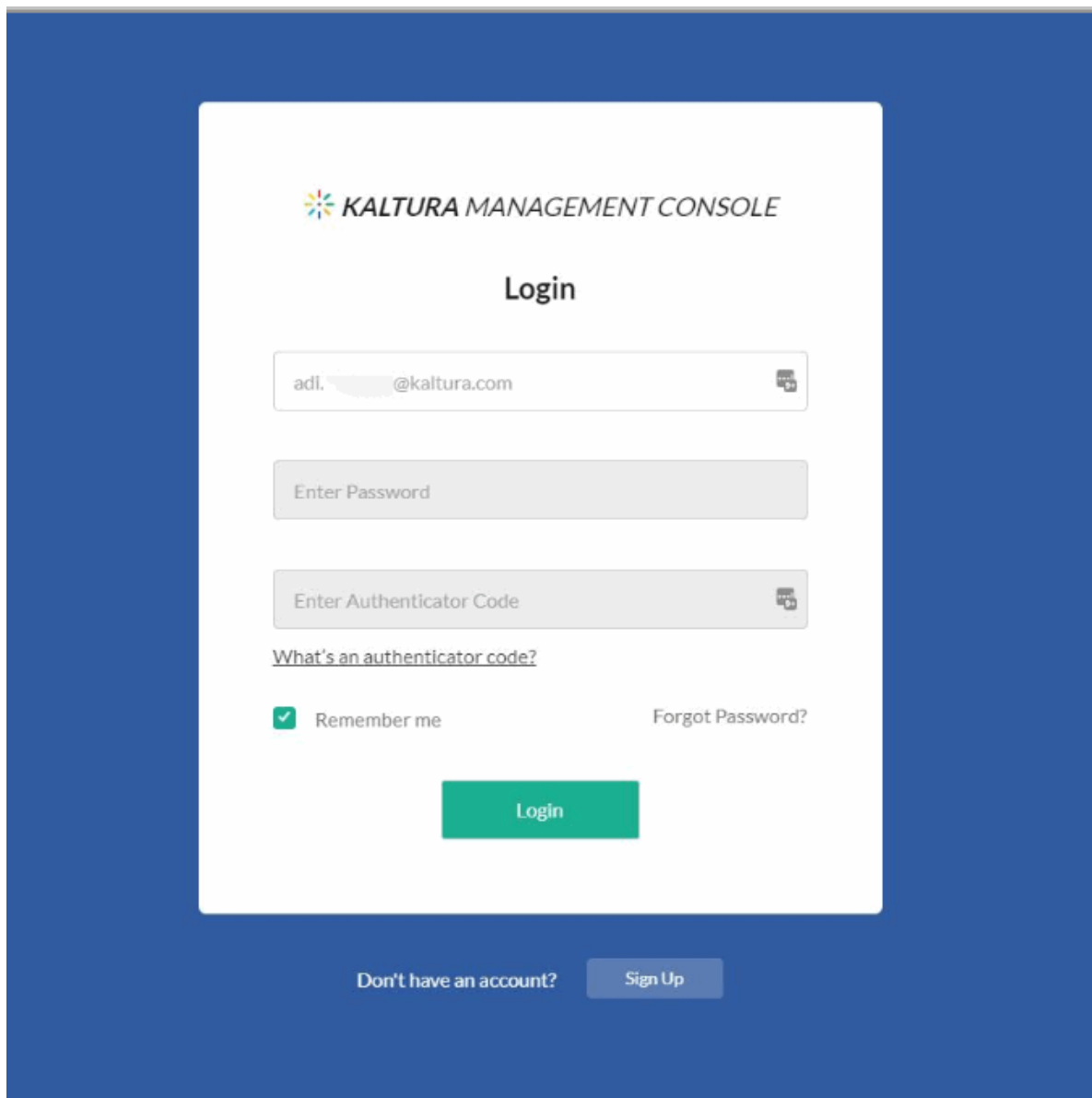
Don't have an account?

Sign Up

When 2 Factor Authentication is enabled, the screen expands and includes a field for the Authenticator Code. This code will be required for every login session to this specific account.

If you scanned the QR code previously, your authenticator app is set to provide your authentication code whenever you need it to login.

2. Enter the authenticator code and click Login.



If you reset your password, a new QR code will be provided via the reset password email that will be sent to you. You will need to perform the 2FA set up process again by scanning the new QR code.

If your credentials are used to access more than one account, when you want to switch to an account that has 2FA enabled, you will need to log out and login using the authenticator code.