Supported browsers and devices for legacy Video Portal

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About

Kaltura supports the following desktop and mobile browsers. For the best experience, use the latest official version of a supported browser.

Web browsers

Operating system	Browser	Supported version
Windows	Microsoft Edge	Latest official version
Windows, macOS	Mozilla Firefox	Latest official version or latest Extended Support Release (ESR)
Windows, macOS	Google Chrome	Latest official version
macOS	Safari	Latest official version

Internet Explorer 11 is no longer supported. Use Microsoft Edge, Google Chrome, Mozilla Firefox, or Safari instead.

Mobile browsers

Operating system	OS version	Browser
iOS	iOS 1 and up (official versions)	Safari
Android	Android 7.x and up (official versions)	Chrome

Browser extensions and privacy tools that block third-party cookies or cross-site requests aren't supported and can affect playback, authentication, and some Kaltura tools. This includes **DuckDuckGo** browser extensions and browsers.

If you experience playback or loading issues while using one of these tools, disable it or add your Kaltura or LMS site to its allowed sites list.

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