Kaltura REACH V2 KMS/KAF/KMC Release Notes

Kaltura REACH is a video discovery, search, and accessibility suite that helps organizations deliver the best video experiences for every audience group across every device. The suite supports captioning and transcription services, in-video and search and discovery, and metadata and keyword extraction. With Kaltura REACH, organizations can access global audiences, comply with government regulations and industry standards, and capture accurate data.

Kaltura REACH v2 introduces new features and a revised UI, with central credit management, unified usage reports and simple to use workflows within KMC, KMS and KAF applications. For more information about the Kaltura REACH, please see the Kaltura REACH page.

Release Notes List

KMS Version	KMC Version	Date Released	Details
5.93		Nov 29, 2019	Details
5.91	5.18.0	Nov 5, 2019	Details
5.91	5.18.0	Oct 27, 2019	Details
5.88	5.12.0	July 22, 2019	Details
5.87	5.11.0	June 24, 2019	Details
5.85	5.8.0	May 5, 2019	Details
5.83	5.6.4	March 3, 2019	Details
5.82	5.2.0	February 3, 2019	Details
5.80	5.2.0	December 16, 2018	Details
5.79	5.2.0	November 18, 2018	Details

Version KMS 5.93

Following the new additional Reach services, we have updated the terminology used on the "Captions Requests" page:

1. "Captions Requests" action is now "Caption & Enrich".
2. Caption Request section's titles are updated: "Captions Requests" is now "Existing Requests", "Order Captions" is now "Order Captions and Enrichment services".
3. Captions requests alerts are updated to reflect the additional services.

Resolved Issues

ID#	Summary
	REACH dashboard, number of requests section - the selected time period is now shown on top.

New Services Version

We continue to bring top technologies to REACH2.0, our Captions and Enrichment Service suite. This version introduces the following two services:

Audio Description

Audio Description is a professional service that improves accessibility for the blind, or for people who are visually impaired.

The Audio Description service adds an audio track to a video, that combines the original audio and spoken narration of the video visual element, such as actions, written text, scenes, etc.

The service is supported for English only.

Chaptering

Chaptering is a professional AI based video service. Chaptering creates chapters automatically for a video. The chapters are reviewed by professionals and added as a content metadata, just like creating manual chapters.

Chaptering improves the user experience as it provides a more personal and customized way of viewing a video. Automatic chaptering also improves search and discoverability of content by adding metadata.

This service is supported for English only.

Version KMC 5.18.0

- **Captions' Display** - Now available on KMC, the option to hide/show captions while playing the video. By using the "Display On Player" toggle button per captions (go to entry page -> captions tab).

Version KMS 5.88 KMC 5.12.0

- Bug Fixing

Resolved Issues

ID#	Summary
SUP-18484	Caption Editor is now supported in IE
SUP-18599	Caption Editor - the preview player now display captions line breaks
SUP-17997	Caption Editor - When session is expired, a relevant message will be displayed to the user. Session time was extended.
	Caption Editor - Editing Reach V1 DFXP captions is working properly, line breaks and commas are respected.

Version KMS 5.87

These release notes pertain to the Kaltura REACH v2, released on June 24, 2019 for KMS Version 5.87

What's New in This Release

- **Department Level Billing and Moderation** - manage multiple budgets on the same account, enable moderation per department, present per department usage report, support different permissions per department. For more information see REACH V2 - Department Level Billing and Moderation< /span>

- **Usage report -** The following fields are now available in the CSV report (sent by Email, from the Services Dashboard)

  - Media Name
  - Media Duration
  - Reach Profile Name
- **Automatic rules** - Support for automatic ordering by tags.
- **New Service - Alignment**. This service provides a captions file based on a transcript (txt) file uploaded by the user. For more information see the KMC article for REACH v2, or the KMS/KAF article for REACH v2.

Known Limitations

- Deprtment level permissions - THe "Notified Users" parameter cannot be specified per profile.

Resolved Issues

ID#	Summary
SUP-18157	Mandarine Chinese, Catonese Chinese, British English captions are now displayed properly.
SUP-18216	Media name and duration were added to the Reach CSV report,

Version KMS 5.85 KMC 5.8.0

These release notes pertain to the Kaltura REACH v2, released on April 28, 2019 for KMS Version 5.85 and KMC Version 5.8.0.

What's New in This Release

- **Ordering Captions for YouTube entries** - Now available via KMS as well.

- **Caption Editor**

  - **Delete** a specific caption line
  - **Add a new caption line**
  - **Character count** per caption line
  - **Character limit** per caption line on editing. The character limit is by configuration (set in KMS Admin, Captions module)
  - **Replace** found text with **empty text** value
- **Transcript Widget**
  - **Syncronization between player captions and the Transript Widget active captions.** The Transcript Widget captions are replaced once the user chooses different captions.

Resolved Issues

ID#	Summary
SUP-17474	The Add Speaker box is displayed properly, also when the caption's name is very long.
SUP-17509	Transcript Widget on Canvas - the Hide/Show transcript style of the display was improved. The transcript widget appears as hidden when the transcript.collapsed=true.
SUP-17920	The request's status colors were corrected ["completed" status is now in blue color, "processing" is yellow, "pending approval" is grey].

Version KMS 5.83 KMC 5.6.4

These release notes pertain to the Kaltura REACH v2, released on March 3, 2019 for KMS Version 5.83 and KMC Version 5.6.4.

What's New in This Release

- **Ordering Captions for YouTube entries** - Now available via the KMC only.
- **Transcript Widget on embedded items in LMS** - The transcript widget size is now auto resized according to the allowed sizes in the different LMSs.
- **Ordering captions for "Draft Entries" as part of automatic ordering rules** - From this release and forward, automatic captions' rules are also applied on draft entries. After a draft entry is created, a caption request is created with the status "Draft". The caption request will be updated and sent after the media is uploaded to the draft entry.

Resolved Issues

ID#	Summary
KMS-19191	The Transcript Widget on embed pages is now placed below the player, and not above the player.

Version KMS 5.82

These release notes pertain to the Kaltura REACH v2, released on February 3, 2019 for KMS Version 5.82.

What's New in This Release

- **Additional Appended Files** - In addition to the captions, .txt and .json files will be added to the content related files. The files are available for download from the KMC and KMS.

Version KMS 5.80

These release notes pertain to the Kaltura REACH v2, released on December 16, 2018 for KMS Version 5.80.

What's New in This Release

- **Unified Caption Editor -** The Kaltura Caption Editor is now available for all media's captions. You can open the editor from Media edit page, Captions tab. (1)
- **Unified Transcript Widget with default display mode -** A configuration was added to the

Transcript Widget, that allows showing the transcript in the widget by default, or hiding it. (2)

Resolved Issues

ID#	Summary
REACH2-78	The Transcript Widget no longer overlaps the player.
REACH2-479	Editor - The video preview has been fixed and is not missing when content access control requires a KS.

References

(1) REACH2-267; (2) REACH2-314; REACH2-306

Version KMS 5.79 KMC 5.2

These release notes pertain to the Kaltura REACH v2, released on November 19, 2018 for KMS Version 5.79 and KMC Version 5.2.0.

What's New in This Release

- **New Interfaces in MediaSpace, KAF extensions, KMC: Services Ordering, Request Moderations, Managing and monitoring**
- **Ordering Workflows**
  - Ability to review existing captions' requests per entry
  - Ordering Manual Captions per entry
  - Bulk Ordering - from My Media (KMS, KAF) or entries list (KMC)
  - Ability to create and manage automatic ordering rules - per channel (KMS, KAF) and category (KMC)
  - Automatic ordering rules per account
- **Requests Moderation**
  - Enable moderation per service (Machine, Professional)
  - Review requests and additional information, including request cost
  - Approve/Reject requests
  - Bulk approval

- Wide filtering options
- Account/profile credit presentation - used and remining credit
- **Manual Workflow Notifications (Configuration)**
  - When a caption request was rejected by the admin
  - When a caption request was approved by the admin
  - When captions were completed
  - When the account/profile reaches the credit limit
    (75%, 90%, 100%)
  - Agreggated notifications per user
- **Monitoring and Managing**
  - Managing accounts and profiles (sub accounts - per instance)
  - Account/profile credit presentation - used and remining credit
  - Requests statistic
  - Requests detailed list, status and additional information
  - Wide filtering options
  - Send requests CSV
- **Caption Editor**
  - Simplified Caption Editor
  - Edit caption text
  - Edit captions' timestamp
  - Search and replace text
  - Shortcuts are available
- **Transcript Widget** - (supported from player 2.7.x)
  - Transcript Widget is enabled in KMS and KAF fore various players. Configure the Transcript Widget per player, in the KMC studio.
  - Unified Transcript Widget - to all captions, either generated by REACH or manually uploaded.
  - Present captions in the Transcript Widget, following the video
  - Search within the transcript
  - Download transcript
  - Print transcript
- **Entitlement Management**
  - Maintain permissions for the different actions (ordering, request approvals, editing, etc.)
  - Enable permissions according to roles or for specific users
  - Manage trusted users - those users' requests will not require admin approvals
  - Enable specific services per instance
- **Captions' Display**
  - Display captions on player - configuration on the account/profile level, per service (Machine or Professional) - whether to display the captions while playing the video or not

(supported from player 2.7.*x*)

- Per entry - the ability to hide/show captions while playing the video
- **Metadata Extraction** - (Configuration) key words will be added as tags as part of the captioning process.
- **Security, Detection Policy** (Configuration) - content (video + captions) will be deleted from the captions vendor servers according to the deletion policy. The options are: after captions are completed, after a week, after a month, or not deleted at all.
- **Glossary** (Configuration) - the ability to add glossary on the account level to be considered while captioning.
- **Reports** - request usage and billing reports by API.

Known Limitations

- Reach v2 is fully supported in MediaSpace V2 UI. MediaSpace v1 UI supports Reach with UI limitations on the services dashboard.
- Caption Editor
  - Shortcuts do not work on IE
  - Caption Editor - supported only on app with minimum width of 940px
- Creating ordering rules per channels in KAF - no specific permissions apply on rules. (There is no filter on the content creator role, any content published in the channel will be captioned.)