

REACH administrator's guide

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 This article is designated for administrators.

Activating Kaltura REACH in Kaltura MediaSpace or in your KAF instance

Kaltura provides clients with full end to end caption, index and transcription services. You must have a provisioned REACH module before use. For information about getting your account setup, please contact your Kaltura representative.

The following tasks are described:

- [Configure the REACH Module](#)
- [Configure the Captions Module \(Optional\)](#)
- [Verify that REACH is Activated](#)

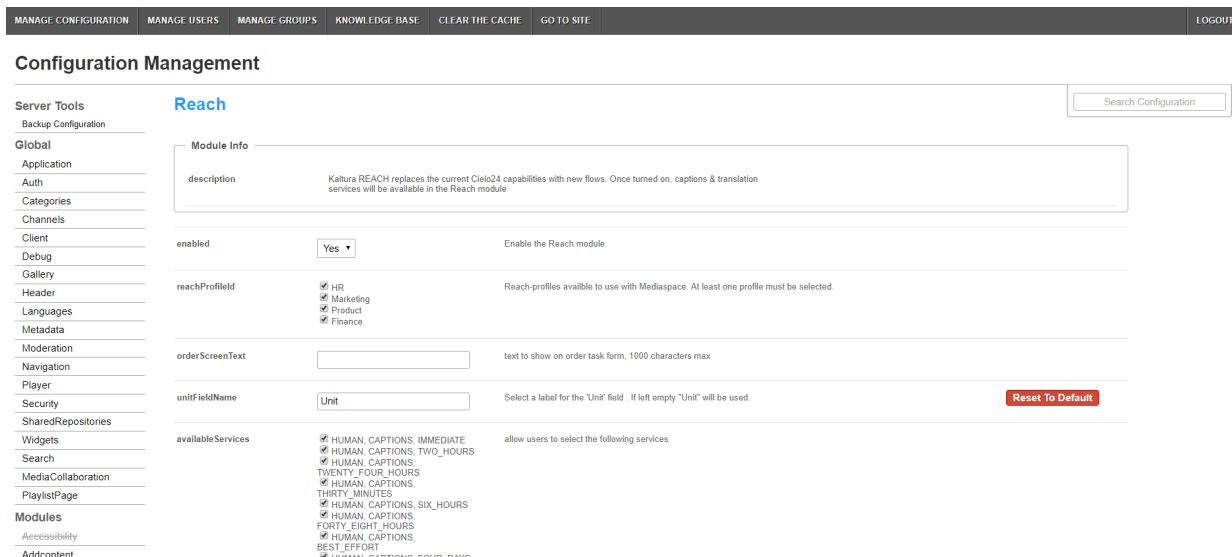
Configure the REACH module in KMS or KAF

The configuration page dedicated to REACH is accessed from the **Configuration Management** page under the ModulesCustom/core category.

To configure the REACH module in KMS or in the KAF Admin Console

1. Login to Kaltura MediaSpace or the KAF Admin Console and go to the Configuration Management window.
2. Scroll down and click the [REACH](#) module in the Modules section.

The REACH Administration page is displayed.



Configuration Management

Reach

Server Tools
Backup Configuration

Global
Application
Auth
Categories
Channels
Client
Debug
Gallery
Header
Languages
Metadata
Moderation
Navigation
Player
Security
SharedRepositories
Widgets
Search
MediaCollaboration
PlaylistPage

Modules
Accessibility
AddContent

Module Info

description: Kaltura REACH replaces the current Cleo24 capabilities with new flows. Once turned on, captions & translation services will be available in the Reach module

enabled: Yes (dropdown) Enable the Reach module

reachProfilefield: HR, Marketing, Product, Finance Reach-profiles available to use with Mediaspace. At least one profile must be selected.

orderScreenText: text to show on order task form, 1000 characters max.

unitFieldName: Select a label for the 'Unit' field. If left empty "Unit" will be used. [Reset To Default](#)

availableServices: HUMAN, CAPTIONS, IMMEDIATE, HUMAN, CAPTIONS, TWO_HOURS, HUMAN, CAPTIONS, TWENTY_FOUR_HOURS, HUMAN, CAPTIONS, THIRTY_MINUTES, HUMAN, CAPTIONS, SIX_HOURS, HUMAN, CAPTIONS, FORTY_EIGHT_HOURS, HUMAN, CAPTIONS, BEST_EFFORT, HUMAN, CAPTIONS, EIGHT_DAYS allow users to select the following services

- ...
- Addtoplaylists
- Attachments
- Bookswatch
- Captions
- Channelplaylists
- Chapters
- Comments
- Contentpolicy
- Customload
- Customdata
- Customliveicon
- Disclaimer
- Downloadmedia
- Editor
- Emailnotifications
- Embed
- Embedplaylist
- Entrydesign
- Facebook
- Headermenu
- History
- Home
- Hotspots
- Importchannel
- Kalturacapture
- Kmsapi
- Embed
- Publish
- Reach
- Recorder
- Related
- Replacemedia
- Robots
- Saml
- Samlgrouppayne
- Scheduling
- Sidemymedia
- Sidplaylists
- Sogroupspayne
- Staticpages
- Styling
- Thumbnails
- Twitter
- Userreports
- Vzui
- Modules/category
- Categoryembed
- Categorymembers
- Categorymoderation
- Categorytheme
- Modules/channels
- Channelcategories
- Channelembed
- Channelmembers
- Channelmoderation
- Channelsubscription
- Channeltheme
- Channeletopics
- Modules/entryTypes
- Audioentry
- Imageentry
- Liventry
- Quiz
- Webcast
- Youtube

<input checked="" type="checkbox"/> HUMAN, CAPTIONS, FOUR_HOURS, TEN_DAYS <input checked="" type="checkbox"/> HUMAN, TRANSLATION, TEN_DAYS <input checked="" type="checkbox"/> HUMAN, TRANSLATION, BEST_EFFORT <input checked="" type="checkbox"/> HUMAN, TRANSLATION, SIX_HOURS <input checked="" type="checkbox"/> HUMAN, TRANSLATION, TWENTY_FOUR_HOURS <input checked="" type="checkbox"/> HUMAN, TRANSLATION, TWELVE_HOURS <input checked="" type="checkbox"/> HUMAN, TRANSLATION, THREE_HOURS <input checked="" type="checkbox"/> HUMAN, TRANSLATION, IMMEDIATE <input checked="" type="checkbox"/> HUMAN, AUDIO_DESCRIPTION, SIX_HOURS <input checked="" type="checkbox"/> HUMAN, AUDIO_DESCRIPTION, THREE_HOURS <input checked="" type="checkbox"/> HUMAN, AUDIO_DESCRIPTION, BEST_EFFORT <input checked="" type="checkbox"/> MACHINE, CAPTIONS, BEST_EFFORT <input checked="" type="checkbox"/> MACHINE, CAPTIONS, EIGHT_HOURS <input checked="" type="checkbox"/> MACHINE, CAPTIONS, SIX_HOURS <input checked="" type="checkbox"/> MACHINE, CAPTIONS, TWO_HOURS <input checked="" type="checkbox"/> MACHINE, CAPTIONS, THIRTY_MINUTES <input checked="" type="checkbox"/> MACHINE, CAPTIONS, IMMEDIATE <input checked="" type="checkbox"/> MACHINE, CAPTIONS, TWELVE_HOURS <input checked="" type="checkbox"/> MACHINE, CAPTIONS, FORTY_EIGHT_HOURS <input checked="" type="checkbox"/> MACHINE, CAPTIONS, TEN_DAYS <input checked="" type="checkbox"/> MACHINE, CAPTIONS, THREE_HOURS <input checked="" type="checkbox"/> MACHINE, TRANSLATION, SIX_HOURS <input checked="" type="checkbox"/> MACHINE, TRANSLATION, BEST_EFFORT <input checked="" type="checkbox"/> MACHINE, ALIGNMENT, BEST_EFFORT		
viewEntryRequestsRole	<input checked="" type="checkbox"/> privateOnly Role <input checked="" type="checkbox"/> admin Role <input checked="" type="checkbox"/> unmoderatedAdmin Role <input checked="" type="checkbox"/> Co-Editor <input checked="" type="checkbox"/> Owner	role required to access entry task requests screen
orderer	Specific Roles ▾	who can order tasks?
orderRole	<input checked="" type="checkbox"/> privateOnly Role <input checked="" type="checkbox"/> admin Role <input checked="" type="checkbox"/> unmoderatedAdmin Role <input checked="" type="checkbox"/> Co-Editor <input checked="" type="checkbox"/> Owner	role required to order tasks
serviceTypeDefault	HUMAN ▾	default service type
serviceFeatureDefault	CAPTIONS ▾	default service feature
sourceLanguageDefault	EN ▾	default source language
turnaroundTimeDefault	IMMEDIATE ▾	default turnaround time
serviceSelectionRole	privateOnly Role ▾	minimal role required for service selection
featureSelectionRole	privateOnly Role ▾	minimal role required for feature selection
TatSelectionRole	privateOnly Role ▾	minimal role required for TAT selection
speakerSelectionRole	privateOnly Role ▾	minimal role required for requesting speaker ID
dashboardAccessRole	admin Role ▾	minimal role required to approve task requests
requestApprovalRole	admin Role ▾	minimal role required to approve task requests
notifiedUsers		
Select specific users who will receive email notifications about items pending moderation. To customize notifications go to email notifications config		
+ Add "notifiedUsers"		
trustedUsers		
Select users who do not need approvals for their requests		
+ Add "trustedUsers"		
categoryRuleOrderRole	<input checked="" type="checkbox"/> Channel Manager <input checked="" type="checkbox"/> Channel Owner	select who can order on category level
captionEditRole	<input checked="" type="checkbox"/> privateOnly Role <input checked="" type="checkbox"/> admin Role <input checked="" type="checkbox"/> unmoderatedAdmin Role <input checked="" type="checkbox"/> Co-Editor <input checked="" type="checkbox"/> Owner	role required to open captions editor
allowProfilePermissions	Yes ▾	allow individual profile configurations
profilePermissions		
per profile configuration		
+ Add "profilePermissions"		
Save		

- In the Enabled field, select Yes to enable the module.
- Enter values for the relevant fields.

Field	Description	Values
reachProfileId	<p>ID of the REACH profile to use with Kaltura MediaSpace or KAF.</p> <p>The Reach profile includes the credit, and other parameters such as: moderation flow, file types etc.</p>	<p>Select from a pre-defined profile that your Kaltura representative has created for you. At least one profile must be selected. See REACH V2 - Department Level Billing and Moderation for more information.</p>
orderScreenText	Text to show on the order task form: 1000 characters max.	
unitFieldName	Select a label for the 'Unit' field. If left empty "Unit" will be used.	

5. Select the available services.

Field	Description	Values
availableServices	Allow users to select the following services.	<p>Combinations of all available services, features are TAT.</p> <p>For example:</p> <p>Combinations of all available services, features are TAT.</p> <p>For example:</p> <p>HUMAN, CAPTIONS, THIRTY_MINUTES</p> <p>HUMAN, CAPTIONS, SIX_HOURS</p>

		SIX_HOURS
		HUMAN, CAPTIONS, FORTY_EIGHT_HOURS
		HUMAN, CAPTIONS, BEST_EFFORT
		HUMAN, CAPTIONS, TWENTY_FOUR_HOURS
		HUMAN, TRANSLATION, TWENTY_FOUR_HOURS
		HUMAN, TRANSLATION, IMMEDIATE
		HUMAN, TRANSLATION, THREE_HOURS
		HUMAN, TRANSLATION, SIX_HOURS
		MACHINE, TRANSLATION, SIX_HOURS
		MACHINE, TRANSLATION, BEST_EFFORT
		MACHINE, CAPTIONS, THREE_HOURS
		MACHINE, CAPTIONS, SIX_HOURS
		MACHINE, CAPTIONS, THIRTY_MINUTES

6. Configure the additional Services and click Save.

Field	Description	Values
		privateOnlyRole

viewEntryRequestsRole	Select the role required to access the entry task requests screen.	<ul style="list-style-type: none"> ◦ privateOnlyRole ◦ adminRole ◦ unmoderatedAdmin Role ◦ Co-Editor ◦ Owner
orderer	Select who can order tasks.	<ul style="list-style-type: none"> ◦ Specific Roles ◦ Specific Users
orderRole	The minimal role required to order tasks.	<ul style="list-style-type: none"> ◦ privateOnly Role ◦ admin Role ◦ unmoderatedAdmin Role ◦ Co-Editor ◦ Owner
serviceTypeDefault	Select the default service type.	<ul style="list-style-type: none"> ◦ Machine ◦ Human
serviceFeatureDefault	Select the default service feature	<ul style="list-style-type: none"> ◦ Captions ◦ Translation ◦ Alignment ◦ Audio Description ◦ Advanced Audio Description
sourceLanguageDefault	Select the default source language.	See Source Media Languages .
turnaroundTimeDefault	Select the default turnaround time.	<div style="border: 1px solid #ccc; padding: 5px;"> <p>IMMEDIATE ▾</p> <p>IMMEDIATE</p> <p>BEST_EFFORT</p> <p>EIGHT_HOURS</p> <p>SIX_HOURS</p> <p>TWO_HOURS</p> <p>THIRTY_MINUTES</p> <p>TEN_DAYS</p> <p>TWENTY_FOUR_HOURS</p> <p>TWELVE_HOURS</p> <p>FORTY_EIGHT_HOURS</p> <p>THREE_HOURS</p> </div>
serviceSelectionRole	The minimal role required for service selection.	<ul style="list-style-type: none"> ◦ privateOnly Role ◦ admin Role ◦ unmoderatedAdmin Role ◦ Specific Users
featureSelectionRole	The minimal role required for feature selection.	<ul style="list-style-type: none"> ◦ privateOnly Role ◦ admin Role ◦ unmoderatedAdmin Role ◦ Specific Users

		<ul style="list-style-type: none"> - Specific Users
TatSelectionRole	The minimal role required for TAT selection.	<ul style="list-style-type: none"> o privateOnly Role o admin Role o unmoderatedAdmin Role o Specific Users
speakerSelectionRole	The minimal role required for speaker selection.	<ul style="list-style-type: none"> o privateOnly Role o admin Role o unmoderatedAdmin Role
dashboardAccessRole	<p>The minimal role required to approve task requests.</p> <p>Once a user/group is added in dashboardAccessRole, a new menu item displays for them on the User menu in KMS - "Services Request".</p>	<ul style="list-style-type: none"> o Specific Users o admin Role o unmoderatedAdmin Role
requestApprovalRole	The minimal role required to approve task requests.	<ul style="list-style-type: none"> o Specific Users o admin Role o unmoderatedAdmin Role
notifiedUsers	Select specific users who will receive email notifications about items pending moderation. To customize notifications, go to email notifications configuration.	Enter the user name. Existing users may be found using the autocomplete feature: type in the first three characters of the user's name.
trustedUsers	Select users who do not need approvals for their requests.	
categoryRuleOrderRole		<ul style="list-style-type: none"> o Channel Manager o Channel Owner
captionEditRole		<ul style="list-style-type: none"> o privateOnly Role o admin Role o unmoderatedAdmin Role o Co-Editor o Owner
allowProfilePermissions	Allow individual profile configurations.	Select Yes and then configure values for each

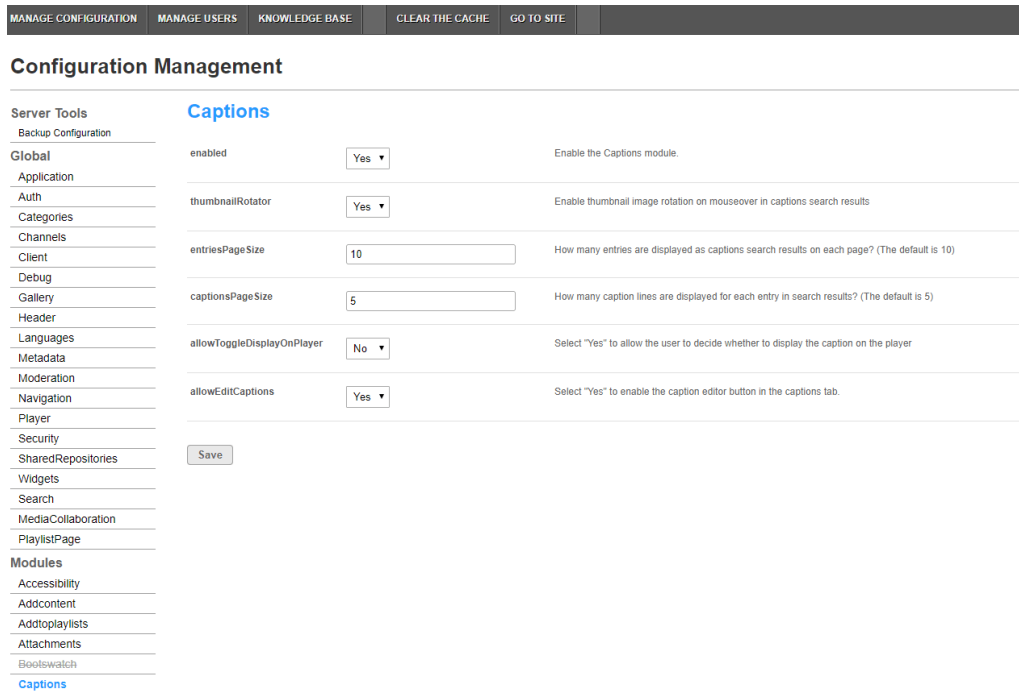
profile according to the values in this article.

Configure the Captions module in KMS or KAF (optional)

The configuration page dedicated to captions is accessed from the **Configuration Management** page under the Modules category. Configure the **enabled** field to enable the Caption Editor button in the **Captions** tab.

To configure the Captions module in KMS or in the KAF Admin Console

1. Login to Kaltura MediaSpace or the KAF Admin Console and go to the Configuration Management window.
2. Scroll down and click the **Captions** module in the ModulesCustom/core section. The Captions Administration page is displayed.

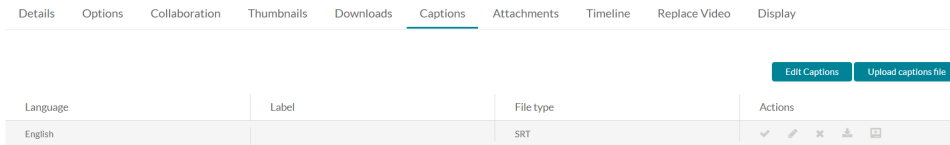


Field Name	Value	Description
enabled	Yes	Enable the Captions module.
thumbnailRotator	Yes	Enable thumbnail image rotation on mouseover in captions search results
entriesPageSize	10	How many entries are displayed as captions search results on each page? (The default is 10)
captionsPageSize	5	How many caption lines are displayed for each entry in search results? (The default is 5)
allowToggleDisplayOnPlayer	No	Select "Yes" to allow the user to decide whether to display the caption on the player
allowEditCaptions	Yes	Select "Yes" to enable the caption editor button in the captions tab.

3. Select Yes in the **allowEditCaptions** field to enable the Caption Editor button in the Captions tab.
4. Click Save.

For the user

In KMS or the KAF instance, the Captions Editor button will be displayed in the Captions tab for the entry.



The entry will open with the latest captions and the option to switch between captions

The Edit Captions button is disabled if there are no captions for the entry.


If the allowEditCaptions field value is No, the button will not be available.

Verify that you have activated the REACH feature in KMS or in Your KAF instance

To verify that captions' services are activated

1. Login to Kaltura MediaSpace or your KAF instance.
2. Select a video.

Caption & Enrich should appear in the Actions drop down menu.



0:00 / 0:30

Search

Hide transcript

Seen everywhere and guess what? It's genius because they don't need to spend money for marketing, they get money for marketing. They literally license the use of their episodes for Farmed and Dangerous around the world. They get paid to show this content in different regions and everybody knows what chipotle is. So, you're looking at companies finding additional ways to make money out of video, more so than classic media companies.

KalturaRON.mp4

16 0

From a on 02/17/2020

Details Attachments Share

ACTIONS

No description provided

- money
- companies
- marketing
- thing
- media
- ways
- chipotle
- content
- episodes
- genius

- Edit
- Publish
- Add to playlist
- Caption & Enrich
- Launch Editor
- Delete

Comments

Add a Comment

Related Media

