

Add and edit category entitlements in Rich Media CMS

Last Modified on 05/06/2026 8:40 pm IDT

 This article is designated for administrators.

About

Entitlement settings, available only with entitlement account configuration, support content entitlement within applications. You can use the [Privacy Context Label](#), a free text label, to specify the application to which the entitlement settings apply (e.g., [MediaSpace](#)).

Understanding privacy context

Privacy context is configured during the Video Portal installation. The Privacy Context Label helps index categories and their associated content. It should also be configured in the [Kaltura session](#) for optimal functionality.

Privacy Context ensures:

- User entitlements are determined based on specific integrated categories.
- Categories that are not directly integrated can be used for content organization without affecting visibility to users.

It's common to assign one Privacy Context to a whole branch in the category-tree, showing which application is linked. For more complex setups, use multiple contexts to enable access to shared content across different applications under the same organizational context.

Category limitations

Every Kaltura account (partner ID) has a default limit of 32 categories per entry, extendable to 1,000 with the 'Disable Category Limit' feature in the [Administration Console](#). Raising the limit has implications:

Deprecation of certain API services - Raising the limit makes **entry.categories** and **entry.categoriesIds** API services obsolete. They won't accurately show assigned categories and may be outdated or empty. If you have older integrations relying on these fields (like BB PRE-KAF, custom API, or VPASS), avoid raising the limit.

Restriction of Privacy Context labels to one per category - Raising the limit allows only one Privacy Context label per category. While Privacy Context is mainly

used in KMS categories, it may also be used in API or VPAAS integrations. If categories have multiple Privacy Context labels, raising the limit might cause problems in associated applications. Remove extra labels and ensure applications are configured to use only one Privacy Context.

If you see a category with more than one privacy context label (as shown below), it should be handled prior to changing the category limitations.

Entitlement

To add Entitlement Settings for categories, click 'Add Entitlement'.

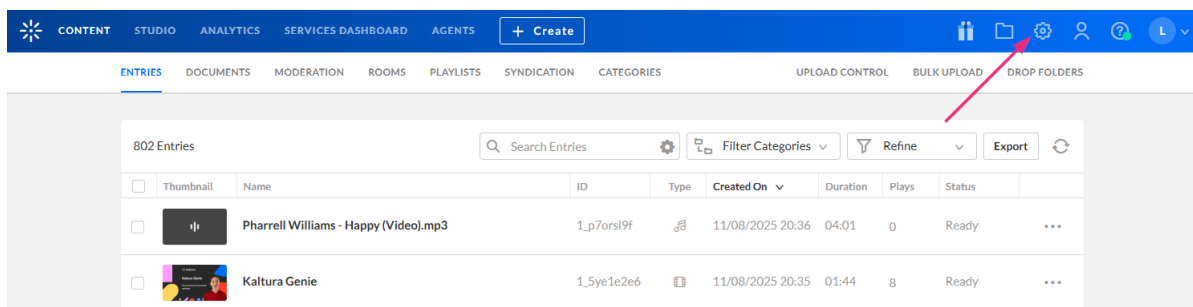
API Default Entitlement enforcement disabled

[Add Entitlement](#)

Application Root Category	Privacy Context Label
MediaSpace	MediaSpace,MediaSpace3
MediaSpace2	MediaSpace2

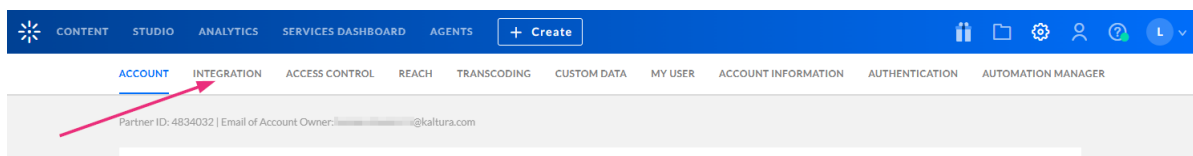
Add entitlements to categories

1. Log into Rich Media CMS and click the **settings icon** (gear) at the far right.



The settings page displays.

2. Click the **Integrations** tab.



The 'Integration' page displays.

3. Scroll down to the **Entitlement** section.

ACCOUNT **INTEGRATION** ACCESS CONTROL REACH TRANSCODING CUSTOM DATA MY USER ACCOUNT INFORMATION AUTHENTICATION AUTOMATION MANAGER

Account Info

Partner ID 48 [redacted]
 Sub Partner ID 483 [redacted]
 Administrator Secret [redacted] [copy icon]
 User Secret [redacted] [copy icon]

Distribution Profiles

YouTube Distribution Profiles

Name	Creation Date	Updated At	Youtube Account	
YouTube Distribution Demo	Sep 12, 2022	Sep 12, 2022	demodistro	...

Entitlement ⓘ

To add Entitlement Settings for categories, click 'Add Entitlement'.

API Default Entitlement enforcement disabled

[redacted]

4. Click **Add Entitlement**.

Entitlement ⓘ

To add Entitlement Settings for categories, click 'Add Entitlement'.

API Default Entitlement enforcement disabled

Add Entitlement ⓘ

Application Root Category	Privacy Context Label	
MediaSpace	MediaSpace	...
The Sports School	MediaSpace	...

The **Add Entitlement** window displays.

Add Entitlement

Select the root category integrated with your application and label it below.

- 1198422EP2c399b2 4
- 1198652EPa8ecaed 4
- 1198662EPc858cc2 4
- 1198752EP522565f 4
- 1200652EP7b0a724 4
- 1214832EPb05c38b 4

Selected: No Selection


Add Privacy Context Label *

[Cancel](#)

5. Select the name of the root category integrated with your application/s.

Add Entitlement

Select the root category integrated with your application and label it below.

- ep_private_1385962
- kme_media_root 3
- MediaSpace 6 
- Samples 3
- Stage background images
- Synthesia videos - DO NOT DELETE

Selected: MediaSpace

Add Privacy Context Label *

[Cancel](#)

6. Enter the **privacy context label**. Multiple labels can be separated by commas. In MediaSpace (Video Portal), the privacy context label is visible through the

MediaSpace configuration panel.

Add Entitlement

Select the root category integrated with your application and label it below.

- ep_private_1385962
- kme_media_root 3
- MediaSpace 6
- Samples 3
- Stage background images
- Synthesia videos - DO NOT DELETE

Selected: MediaSpace

Add Privacy Context Label *

7. Click **Apply**.

A confirmation message displays: *Entitlement settings will be added to all sub-categories in an asynchronous process. This operation may take a few minutes. Note: This action may impact access to content in the selected category through existing applications that were not updated to work with the Kaltura entitlement services. Are you sure you want to continue?*

8. Click **Yes**.

Following this action, the categories tree is updated in the Kaltura backend, and the privacy context is gradually propagated into all sub-categories. This operation may take a few minutes.

Edit privacy context label

1. In the 'Entitlement' section, click the **three-dot menu** to the right of the entitlement, and select **Edit**.

Entitlement [?]

To add Entitlement Settings for categories, click 'Add Entitlement'.

API Default Entitlement enforcement disabled

Add Entitlement

Application Root Category	Privacy Context Label	
MediaSpace	MediaSpace	...
The Sports School	MediaSpace	...
ep_media_account	epManagement	

Edit
Delete

2. The 'Edit Entitlement' window displays.

Edit Entitlement

Category Name	The Sports School
Privacy Context Label	<input type="text" value="MediaSpace"/>

3. Make the desired edit.

4. Click **Apply**.

Delete entitlements

1. Click on the **three-dot menu** to the right of the entitlement you want to delete and click **Delete**.

A confirmation message displays: *Entitlement settings will be removed from all sub-categories in an asynchronous process. This operation may take a few minutes.*

Note: Any previous Content Privacy settings defined for the The Sports School category (including all sub-categories) will be lost. Are you sure you want to continue?

2. Click **Yes** to continue.