

Capture prerequisites and system requirements

Last Modified on 06/30/2026 7:07 pm IDT

 This article is designated for all users.

About

Capture is a simple desktop app that lets you record videos from your computer.



- Kaltura Capture isn't available in app stores. You can only download it from your institution's LMS or [Content Hubs](#) / legacy Video Portal. If you can't find or download the app, contact your institution's IT department or faculty support team.
- Capture isn't currently supported on mobile devices, tablets, or Chromebooks.

Before getting started, make sure you have:

- A Kaltura account
- Access to your institution's Content Hubs / legacy Video Portal or LMS integration

Platform-specific setup tips:

- **Mac users:** You'll need to enable app privacy settings. For help, see [Install Capture for Mac](#).
- **Windows users:** If you see error messages, you may need to enable permissions. For help, see [Install Capture for Windows](#).

Hardware and software requirements

Below are the minimum hardware and software requirements for installing and using Capture. For additional details, please consult your Kaltura representative.

| Requirement | Details |
|------------------|---|
| Operating System | - Windows 11 (64-bit) or higher - macOS 13 (Ventura) or higher |
| Memory | 4 GB RAM |
| Storage | Minimum 1 GB available space |

| | |
|-------------------|---|
| Processor | <ul style="list-style-type: none">- Intel i5 or higher (min 4 cores)- AMD A10- Apple M1 |
| Encoding | Intel Quick Sync |
| Screen Resolution | Minimum: 1024 x 768 (100% scale) |



Note for macOS users: Some macOS security settings must be enabled to use Kaltura Capture. For more information, see [Install Capture for Mac](#).