Capture prerequisites and system requirements

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👥 **This article is designated for all users.**

About

Kaltura Capture is a simple desktop app that lets you record videos from your computer. Kaltura Capture isn't available in app stores. You can only download it from your institution's LMS or Video Portal. If you can't find or download the app, contact your institution's IT department or faculty support team.

Before getting started, make sure you have:

- A Kaltura account
- Access to your institution's Video Portal or LMS Video instance

> ℹ️
> Capture isn't currently supported on mobile devices, tablets, or Chromebooks.

Platform-specific setup tips:

- **Mac users**: You'll need to enable app privacy settings. For help, see Install Capture for Mac.
- **Windows users**: If you see error messages, you may need to enable permissions. For help, see Install Capture for Windows.

Hardware and software requirements

Below are the minimum hardware and software requirements for installing and using Capture. For additional details, please consult your Kaltura representative.

Requirement	Details
Operating System	- Windows 10 (64-bit) or higher - macOS 13 (Ventura) or higher
Memory	4GB RAM
Storage	Minimum 1GB available space
Processor	- Intel i5 or higher (min 4 cores) - AMD A10 - Apple M1
Encoding	Intel Quick Sync
Screen Resolution	Minimum: 1024 x 768 (100% scale)

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> **Note for macOS users**: Some macOS security settings must be enabled to use Kaltura Capture. For more information, see Install Kaltura Capture for Mac.