Kaltura Capture prerequisites and system requirements

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This article is designated for all users.

About

Kaltura Capture is a desktop recorder that lets you record videos from your computer.

- Kaltura Capture isn't available in app stores. You can only download it from your institution's LMS or Content Hubs / legacy Video Portal. If you can't find or download the app, contact your institution's IT department or faculty support team.
- Kaltura Capture isn't currently supported on mobile devices, tablets, or Chromebooks.

Platform-specific setup tips:

- **Mac users**: You'll need to enable app privacy settings. For help, see Install Kaltura Capture for macOS.
- **Windows users**: If you see error messages, you may need to enable permissions. For help, see Install Kaltura Capture for Windows.

Hardware and software requirements

Below are the minimum hardware and software requirements for installing and using Kaltura Capture. For additional details, please consult your Kaltura representative.

Requirement	Details
Operating System	- Windows 11 (64-bit) or higher - macOS 13 (Ventura) or higher
Memory	4 GB RAM
Storage	Minimum 1 GB available space
Processor	- Intel i5 or higher (min 4 cores) - AMD A10 - Apple M1

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Encoding	Intel Quick Sync
Screen Resolution	Minimum: 1024 x 768 (100% scale)

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