Kaltura Video Plugin for Brightspace by D2L - Frequently Asked Questions (FAQ)

[collapsed title="1. I am already using Kaltura for a while, how can I move to the new BSE?"]

Install the new tool. Follow the instructions in the Kaltura Video Extension for Brightspace by D2L Deployment Guide that pertain to the BSE feature. You will need to deploy the Kaltura BSE plugin (Steps 1 and 2) in the "Deploying the Kaltura Tools" section.

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[collapsed title="2. Can I use Insert Stuff and the new Kaltura BSE workflow simultaneously?"]

Yes, you can.

Install the new BSE workflow and there will be two buttons.

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[collapsed title="3. Can I keep the previous embeds, and only use the new Kaltura BSE workflow for upload?"]

Yes, you can.

Install the new Kaltura BSE workflow, and then turn off the button in the Insert Stuff.

To do so:

1. Login as admin, navigate to the 'Admin Tools' gear, and click on the 'Roles and Permissions' link under 'Security'.
2. Click on the role you want to remove the button for in the Insert Stuff, and filter by tool – 'Kaltura'.
3. Remove all the check boxes, and you are done.

4. Repeat for each role you want to change.

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[collapsed title="4. Can I stop using previous embeds, and only use the new BSE workflow for uploading and viewing?"]

Yes, you can.

To do so:

1. Login as admin, navigate to the 'Admin Tools' gear, and click on the 'Organization Tools' link.
2. Locate the Kaltura button, and change it to Off.
3. Keep in mind that any embeds you created with the previous work flow will not work after you apply this change.

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[collapsed title="5. Will we need to migrate content?"]

Eventually, if you decide to stop using the previous embed tool and keep the embeds you used, yes.

D2L is working on a migration plan. Please contact your D2L representative for additional information.

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[collapsed title="6. Is the current embed workflow going to stop working?"]

As you may know, the current embed workflow was created by D2L and is also maintained jointly with Kaltura. D2L may decide to stop supporting this feature. If you want to learn more, please contact your D2L representative.

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[collapsed title="7. The deployment guide says to use Navbar insted of Widgets, what changed?"]

Since in the original deployment a few years back, only Widgets were available. Now that you have the ability to place the My-Media and Media Gallery as a Navbar links, we recommend that.

Also - with the new UI released for KAF on July 2017, we recommend the Navbar links for the extra space and visibility.

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[collapsed title="8. Can I use Kaltura Video Quiz (VQ) and have it sent to the gradebook?"]

Yes. You can read more about it in the Video Quiz Brightspace by D2L Grade Book User Guide .
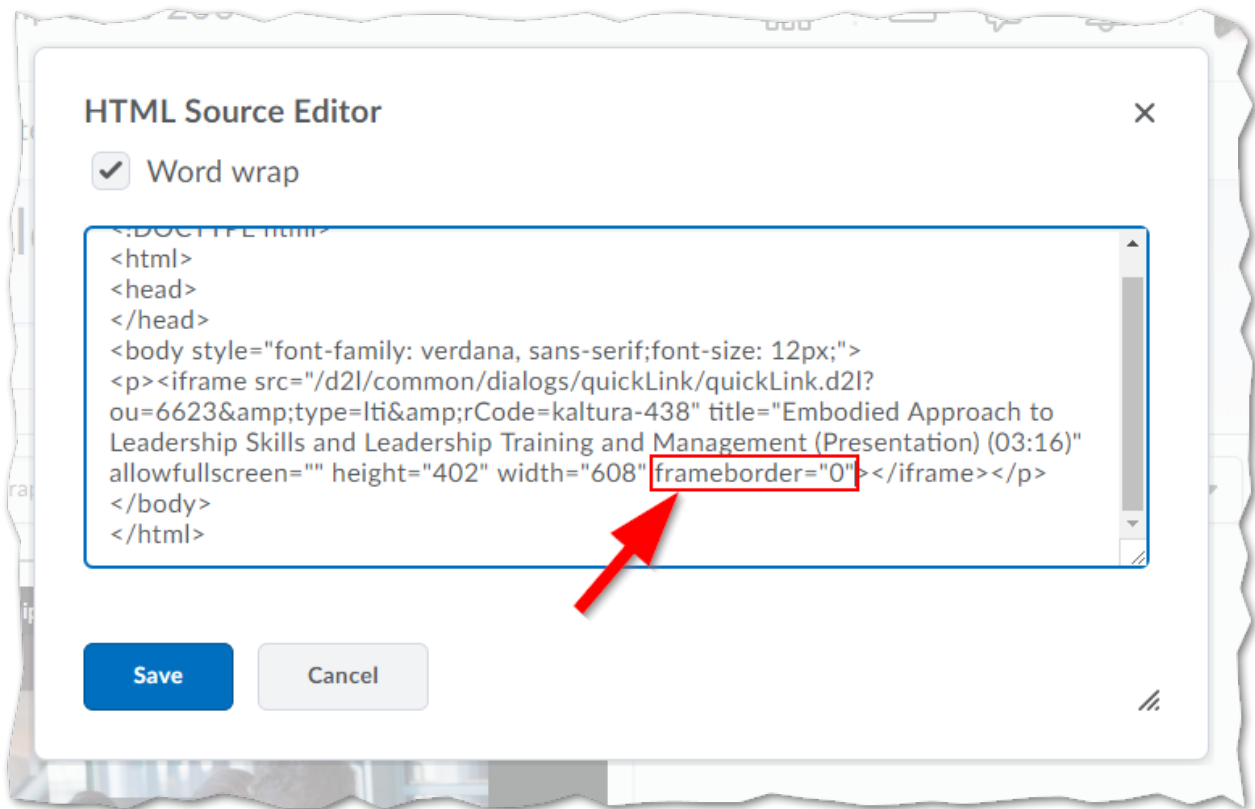
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[collapsed title="9. When I embed Kaltura media in the Content tool there is a border around my videos. How do I get rid of it?"]

You may have noticed that in certain areas inside Brightspace a border is placed around your embedded Kaltura media.

This is a function of how Brightspace is styling content in certain tools within their LMS. To get around this you can edit the HTML to hide the border. When editing the content, go into HTML mode as seen in the following screenshot.

HTML Source Editor

✔ Word wrap

```
<!DOCTYPE html>
<html>
<head>
</head>
<body style="font-family: verdana, sans-serif;font-size: 12px;">
<p><iframe src="/d2l/common/dialogs/quickLink/quickLink.d2l?
ou=6623&amp;type=lti&amp;rCode=kaltura-438" title="Embodied Approach to
Leadership Skills and Leadership Training and Management (Presentation) (03:16)"
allowfullscreen="" height="402" width="608" frameborder="0"></iframe></p>
</body>
</html>
```

Save   Cancel

Add frameborder="0" to the iframe attributes.

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