

# KMS GO Admin FAQs

These FAQs pertain to the KMS GO app for iOS and Android.

## **Q: How do I get the Push Notifications and My Subscriptions presence on the home page?**

A: In the [Kmsapi](#) module, set the [allowPushNotifications](#) to Yes, as they are currently off by default.

## **Q: How do I set “My Subscriptions” on the Home Page?**

A: In the [Kmsapi](#) module, set the [showMySubscriptionSection](#) to Yes.

You can choose the “My Subscriptions” on Home Page to show a Subscribed Channels view (default), OR turn [showEntriesInMySubscriptionSection](#) to yes, too display the subscribed media feed instead (The Subscribed Media feed includes all the media from all your subscribed channels.)

## **Q: Which TLS version is required for the app to work on iOS?**

A: KMS GO on iOS is supported with TLS 1.2 and above

## **Q: KMS requires that you have forcehttps enabled. Does your entire MediaSpace instance have to be over https?**


A: Kaltura no longer requires forceHttps in versions KMS 5 and above. Your SSL settings should be set with a minimum of Login Only (or All Site).

## **Q: Is MDM supported?**

A: KMS GO can be delivered as an IPA (for iOS) file. This file is compatible with numerous MDM's. Please contact your MDM provider and find out if an IPA file can work for you.

**Q: How long does the authenticated session last for a logged-in user?**

A: An authenticated session lasts as per the [mobileSessionLifeTime](#) configuration in the Kmsapi Admin Configuration.

 When a KMS server deploys a new version to production, the previous session expires.

**Q: SAML security - Are the login credentials cached and encrypted?**

A: KMS GO does not cache user data. A session cookie is maintained in the app after a user logged in, using NSUserDefaults, without encryption.

All data is stored in NSUsersDefaults in the app/kms-instance settings, and in the user's cookie if logged-in.

**Q: Does the app connect to ADFS system each time it is launched?**

A: No, KMS GO uses the session configured to access the MediaSpace server.

**Q: When does a user have to re-enter their ID and Password?**

A: When a session expires, which depends on the MediaSpace [Kmsapi](#) module configuration for the [mobileSessionLifeTime](#) .

**Q: Will the KMS GO app work on On-Prem Platform?**

A: If your On-Prem version contains the [Kmsapi](#) module the KMS GO app should be configurable. However, you must have the latest Kmsapi module for the app to work, Contact your Kaltura customer representative for information about updating the Kmsapi module.

