

# Kaltura On-Prem Discovery Document

Last Modified on 10/03/2020 10:52 pm IDT

### Introduction to Kaltura's On-Prem<sup>™</sup> Solution

This document presents the basic and essential information about Kaltura's OnPrem<sup>™</sup> solution. This document is intended for organization business owners, video content managers and technical owners such as IT Managers.

# **Core Components**

Kaltura's On-Prem<sup>™</sup> Package is a solution that enables a customer to operate a fullyfeatured Video Management Platform on their premises behind a firewall.

The following components operate within Kaltura's video platform:

### Kaltura Web Services Module

The Kaltura Web Services module consists of an Apache server and Kaltura web services layer in the form of a set of Application Programming Interfaces (API) that serve as a single access point for client-server applicative communication. This module should be deployed on the front-end server/s, where traffic is distributed by a load balancing equipment.

### Kaltura Batch Jobs Module

The Kaltura Brach Jobs module consists of scalable middleware entities that are deployed on back-end server/s. The Batch Jobs module acts as the central orchestration of atomic batch services such as media import, media information extraction, transcoding, server notification and other batch jobs. The Batch Jobs module should be deployed on a backend server.

#### Kaltura Transcoding Module

The Kaltura Transcoding module manages all media transcoding tasks, by utilizing open source and/or commercial transcoders. The Transcoding module is a CPU intensive module and may be deployed on a backend server at a local deployment or may be distributed using independent transcoding servers deployed in a cloud solution.

#### Shared Storage

Shared storage contains dedicated disk space that is shared and accessible by all of Kaltura's servers within a specific deployment. The shared storage holds all content and application files, including: media assets, Kaltura flash widgets/applications, skins,



thumbnails, players/playlist configuration files (UI conf) and all other components. The shared storage may be deployed as part of a local deployment or using independent storage within a cloud solution.

#### **Operational Database**

The Operational Database is the applicative database, used for storing and managing content related data (metadata, identifiers, URLs and other relevant information.) as well as application and business logic supporting data. The Operational Database should be deployed as part of a local deployment, preferably on dedicated server/s utilizing a master/slave topology.

#### Search Server

The Search Server includes full text search servers based on the Sphinx open source solution for fast indexing and search.

#### Site Admin Module

The Site Admin Module is responsible for operating Kaltura's Admin Console, enabling site administrators to monitor and operate their own deployment of Kaltura's online video platform. For full monitoring, it is important to deploy this module separately on a local server.

#### Video Analytics Module

The Video Analytics Module is responsible for processing and aggregating Kaltura's video analytics data into a dedicated Data Warehouse (DWH), and the production of video usage and behavior reports. The module includes the data Exporting, Transforming and Loading processes (ETL), a DWH database, and the reporting utilities in use. This module can be deployed as part of a local deployment or can be distributed using independent analytics servers deployed in a cloud solution.

#### Video Recording Module (Optional)

The Video Recording Module is responsible for recording web camera streams; and is an optional component to be deployed only when there is a need to support video recording functionalities. Kaltura operates the Video Recording Module using the Red5 solution. Using a local Flash Media Server (FMS) of another provider is possible, but may require validation.

#### MediaSpace (Optional)

MediaSpace (Optional)Kaltura MediaSpace is a fully customizable media destination site for the organization. MediaSpace is an out-of-the-box video-centric site that can serve



as a repository for media collections across an organization or a full-featured "internal YouTube. Kaltura MediaSpace may be integrated into the local authentication environment for role-based authentication, or used as a public destination site. Kaltura MediaSpace can be easily configured and branded, and requires minimal resources to get up and running while allowing extensive customization.

### **Deployment Options**

On-Prem deployment has two variations:

#### Single Server

Deployment on one server that combines all modules into a single server and all share its resources (RAM, CPU, and HDD).

The single server deployment is usually not scalable (limited by physical resources of the single server) and typically used for small scale organizations with low traffic or for test/dev environment for the organization (not production environment.).

A single server can handle up to 1000 active user sessions and approximately 220 minutes of daily video uploads.

#### **Multiple Server**

Deploy numerous connected servers. Each one operates as a different module in the cluster.

The multiple server deployment provides the ability to replicate a certain kind of module (for example the Transcoding Module or the Web Services Module) for improving management of multiple users and optimizing the server's physical resources.

### Multi-Server Diagram Example

On-Prem<sup>™</sup> Multi-Server Diagram Example





#### On-Prem<sup>™</sup> Packages

Kaltura's On-Prem Package enables you to customize Kaltura's On-Prem solution to fit specific needs. Any configuration (features, SW components, special deployments or integrations) that do not match the standard are considered as 'custom package' and should be scoped by Kaltura.

You can customize the Custom Package solution in the following ways:

- Create a VM that has different SW components than the VM offered in the standard package.
- Install the solution on your HW or OS combinations, using the Kaltura installation file (tar) instead of the VM.
- Integrate with specific components (On-premise or not) that are not part of the standard package, such as CDNs, transcoders and other components.

These customizations should be clearly defined by the administrator and then scoped by Kaltura.

AChoosing the Custom Package installation has the following implications.

- A unique environment is created that was not tested by Kaltura
- OS certification
- Riskier, harder and costlier installation

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• Harder to upgrade to Kaltura's solution

#### Hardware Recommendations

These are the general hardware recommendations for single and multi-server deployment. If not stated otherwise for a specific deployment in a specific project, these recommendations are effective.

#### Single Server

Minimum HW requirements are:

- 8 GB RAM
- 2 quad core CPU
- Storage per need, according to expected usage estimations.

#### Multi Server

Kaltura's recommendation and best practice is to have full redundancy of the modules for failover.

- 2 physical servers running a VMware 5.x ESX/ESXi Hypervisor. Each server will host several modules as VMs.
- 1 Platform Shared Storage To be accessible by the Kaltura platform servers via NFS (RAID 5 or 10 is recommended). It is recommended to select hardware based on VMWare's Hardware Compatibility List:

The following table indicates the minimum quantity and specifications, suitable for about 75K users.

With growth in service utilization, the initial setup can be scaled up as needed, to add the required server type (for example, additional transcoding servers, additional database servers for replications, additional front end server, and other server types.).

Server	Minimum Quantity		Minimal HW Requirements
Front-End API Servers and search		may recommend a	2GHz, 64bit, 8GB RAM 1 quad core CPU
servers		servers might also be	100GB of local HDD (100GB is



Server	Minimum Quantity	needed. Comments 2 search servers (Sphinx) for redundancy	Mandatory if local storage is an issue) 6M inodes
Back-End Batch Server	2	2 for redundancy	
Back-End Transcoding Servers	2	Creating a video entry with multiple flavors can take up to 20 times the length of the source file. 2 for redundancy Add more CPUs to be able to handle peak uploads	
DB Server	2	One master and one slave One pair will suffice for ~75k users DB Should be solid dedicated to the Kaltura platform	No minimal specifications on hardware
Admin Console and DHW Server	1	not exposed to the world directly - for security reasons	3GB RAM The app is not CPU intensive No special storage required.
MediaSpace	2	Optional - if MediaSpace is required Estimation - a typical	Per SW requirements (FMS, Wowza, Red5)



Server	Minimum Quantity	server with 3GB RAM Comments can support 100 concurrent requests	Minimal HW Requirements
		~1,000 concurrent users	
Media Server	2	Optional - if Webcam recording feature is required	Windows server 2008 Hyper-V licensing 2GB RAM 1 quad core CPU 100GB of local HDD
Windows server	2	Optional - if Video-PPT feature is required	

### **Redundancy and Failover**

In a multi-server environment, except for the Admin and DWH servers, Kaltura recommends servers to be in a pair pool. Pools can accept more than 2 servers when needed, for extra capacity.

Failover and load balancing should be enabled by Kaltura or the customer, depending on the server role. The Load Balancer (proxy/firewall/appliance) should be LVS based; running on a Linux server and fail over can be a scripted DNS change or may be changed manually in the configuration file.

### **Batch/ Transcoding Servers**

The batch/transcoding servers are pool balanced via Batch Manager. The Batch Manager looks at all job requests and job status in the database. If the server is available for a job, it performs requests and flags the database accordingly. The Batch Manager also diagnoses job timeouts and failed jobs and reschedules jobs automatically.

Each batch/transcode server runs its own Batch Manager that determines its participation, or lack in the pool. Failover is dynamic, smooth and there is no impact on down time. Some performance degradation is likely (where requests are processed more slowly) due to the reduced number of servers, since one server has likely failed.



## **API Servers**

The API Servers should be load balanced, internally and externally, by proxy/firewall/appliance (active-active). This information should be delivered by the customer.

Sticky sessions are required for GUI sessions such as for the Kaltura Admin Console, Kaltura Management Console or Kaltura MediaSpace.

As in Batch, failover is dynamic, smooth and there is no impact on down time.

### **Sphinx Search Servers**

Servers hold internal load balance logic in their code. The API servers direct actions to Sphinx server randomly.

Each Sphinx server indexes all data in real time so once a server fails, the failover mechanism is active.

### **Database Servers**

These servers arranged in a master-slave pair.

All data reads and writes go to the master and replicates in real-time to the slave. Failure of the slave has no user impact, and carries minor risk due to lack of redundancy until corrected. On failure of the primary, the standard methodology for MySQL recovery is to update DNS to point the primary DB host name to the backup DB host IP address, until the primary can be recovered. This failover process is manual and failure carries significant impact until DNS is updated or the primary database is recovered. However, depending on the DNS server software and/or in conjunction with a remote monitoring server/service, automated DNS updates and/or database recovery routines can usually be developed and configured, reducing impact significantly. Another option can be set the slave DB to be used as primary in the DB configuration file.

### **DWH and Admin Servers**

There is no need for redundancy and recovery may be manual. DWH processes analytics data collected from the DB on a daily interval. If the server cannot be recovered near real-time, it back fills automatically. Missing days of the Apache log data (up to the log retention period) automatically load once the DWH becomes operational.

### Software Components



This section describes the components included in the Virtual Machine of a Standard Package.

These SW prerequisites should be provided by the customer for a Custom Package. (For example in case the Kaltura install file is installed on your own HW or OS combinations).

ltem	Details	Comments
Operating system	CentOS 6.x RHEL 6.x	64bit only
Web server	Apache 2.2.x	with the following modules enabled - rewrite, headers, expires, filter, deflate, env, proxy
PHP	PHP 5.3.3	Prerequisite - The following RPM packages need to be installed from the distro's official repository: php-gd php-pdo php- mysql php-pecl-apc php-soap php-common php php-pear php-xml php-devel php- mbstring php-xmlrpc php-cli php-pear memcached zlib.i686 bzip2-libs.i686 Jibc.i686 ImageMagick ncurses- libs.i686 httpd java php-pecl-memcache mysql rsync cronie mailx postfix mod_ssl mysql-server



Data Base	MySOL 5.1.73	Kaltura code is not needed on MySQL.
		Needs to comply with the minimum version of the MySQL DB supported.
		Custom package Prerequisite - MySQL 5.1.33 or higher.
		InnoDB and statement based replication.
Java	JRE 1.6.x	Used by Pentaho for Analytics purposes
BI Suite	Pentaho 4.2.1	Also include the Pentaho data integration package. Proroquisite Pontabo
		Prerequisite - Pentaho 4.2.1 or higher
Caching	Memcached	used for caching purposes to accelerate performance
Mail server	mailx	Mailx is used by various shell scripts in order to send out mail alerts about various system events.
		Custom package Prerequisite - An MTA such as: postfix, sendmail, exim or any other sendmail compatible variation is required to allow email delivery.



Item Installation	Details rsync	Comments Required for
Installation	TSync	installation
		used by shell scripts
		provided with the
		Kaltura platform
Cron	Cronie	Needed for scheduling various cronjobs, for both maintenance and daemon watchdog purposes
Thumbnails	ImageMagick	Use for creating thumbnails
Storage	NFS	Storage is always a customer responsibility, Kaltura will configure the mount for use.
Transcoding engine	Ffmpeg	Third party software bundled in the On- Prem package
Search/index engine	Sphinx	Third party software bundled in the OnPrem package
Extract media data	Mediainfo	Used for by the Kaltura transcoding decision layer
		Third party software bundled in the On- Prem package
Application framework	Zend Framework	Used by Kaltura admin



Item	Details	console Comments
		Third party software bundled in the On- Prem package
Media server	Wowza 4.0.x	Optional component for webcam recording and live features. License can either be included or be purchased by customer separately.
Windows & Office	Should be provided by customer: • Microsoft 2008 server • PDFCreator • Office 2007 • OpenOffice	<ul> <li>Optional, if Video- Presentation feature is required</li> <li>XAMPP 1.7.1 on port 8080</li> <li>OpenOffice 3.2.1</li> <li>MS Office Professional 2007</li> <li>PDF Creator 1.0.2 (standard installation)</li> <li>make PDFCreator the default printer</li> <li>Place RunAffinityCmd.exe in C:</li> <li>Mediainfo 0.7.29 – optional</li> <li>.NET 3.5.1</li> <li>Desktop Experience</li> </ul>

# CDN/CDS Integration

The Standard Package includes integration with Akamai CDN for external delivery.

Any other CDN/CDS/p2p solution for internal or external delivery, Media server or Proxy



integrations are considered as Custom package integration. For example: Limelight, Level3, Edgecast, Mirror Image, BlueCoat, Ignite, Octoshape, Adobe AMS, etc.

See the article Kaltura Supported CDN (Content Delivery Networks) and Streaming Servers for more info.

### **Video Delivery Format**

On-Prem can deliver HTTP Progressive Download and HLS for mobile support.

Other delivery formats such as HDS, RTMP and RTMPE can be supported with the help of a Media Server that is required to segment and provision the format.

### Live Streaming

Live Streaming configuration in On-Prem is possible through the KMC for Akamai or Limelight customers (external delivery).

KMC can provision other sources than Akamai or Limelight (like Adobe FMS/AMS, also for internal delivery) using the API (This may require additional configuration. Contact your account manager for information about Professional Services. ). Additional information about configuring Live streaming is available in Kaltura Live Streaming Overview. and other related articles on the Knowledge Center.

# **Optional On-Prem Custom Features**

On-Prem customers can choose to add or customize certain features as part of the Custom Package. The following table provides examples of several features that may be customized. Scoping is required prior to development and execution.

Functionality	Explanation	Comments
Integrate with non- standard CDN Account	Integrating with non- standard CDN account (Amazon Cloudfront, Jetstream, Octoshape, Highwinds, Kontiki and more)	
Custom Media Server		For officially supported versions only (for

For additional details, please refer to the Professional Services Catalog.



Functionality	EMS amattowza) -	Adobe FMS Interactive
	can be integrated with Kaltura's On-Prem installation and enable webcam recording and other streaming use cases.	enable recording.
KMC Localization	The KMC has English user interface. Kaltura offers the ability to change the default copy in English or translate to other languages.	Only for supported localization text and copy changes. The default interface may already be available in a limited set of languages. Requires a document that outlines a list of all KMC texts and screens for customer to provide requested text in English or other requested language
Changing underlining OS	Changing VM's default OS (CentOS) to another (RHEL5, RHEL6, etc.)	
Custom transcoder	Integration with a non- standard encoding/transcoding service or software (Rhozet, Harmonic etc.)	
Solution White-labeling	Include the customer's logo and details instead of Kaltura's	Requires graphics and spec from the customer.



Functionality	details in every aspect চিশ্লেনিকার্কার্কার্বব্রু console and other	Comments
	interfaces	
Antivirus scanning	Scanning the entries as part of upload process. Scanning by Symantec (licensed SW) or with Clam AV (Open source).	

### Installation Requirements

- Remote access is through one of the following:
  - SSH
  - Cisco VPN
  - PPTP (point to point tunnelling protocol)
- Remote access to different geographical locations for installing and testing (USA and Israel) should be available.
- Root Access to the entire environment during the installation phase is required.
- VPN login (if needed)
- Cross platform must be HTTP only, or HTTPs only (no mixed content). Kaltura recommends HTTPs a prerequisite is to supply a signed certificate.
- The following tools are required for successful installation Telnet, nmap, wget, tcpdump, traceroute, ping, Allow icmp during deployment, iptraf, iperf
- 100 megabit internal network bandwidth.
- Kaltura cannot run when the Security-Enhanced Linux (SELinux) feature is deployed and enabled. If the SELinux feature is deployed on the servers, it must be disabled or set it to permissive for being able to use Kaltura.
- In case you require HTML 5 support and your environment has security restrictions, you will need to provide enabled iPads and iPhones to the testing team (or make sure to enable your teams' devices to work properly).

You will be responsible for e very tool or process that runs over the environment, and is not part of Kaltura product. Kaltura does not take responsibility, for investigating or fixing issues that are caused by the operation of this tool.

### Additional Features



Kaltura's extensions and features are available after On-Prem is setup, to create an improved and encompassing on-premise video management platform in your organization.

These extensions and features part of the On-Prem Standard or Custom Packages but as additional Professional Services offering, Please contact your account manager for details about Kaltura's Professional Services.

For example:

- Single Sign On (SSO) Integration with an external authentication server to enable external user management and access to already logged in users – as supported by KMS (not supported by KMC)
- Active Directory integration as LDAP, Shibboleth, SAML.
- Secured Login Creation of an HTTPS certificate by the customer and integration effort

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- The Kaltura Dynamic Player supports HTTPS, but requires to be set on the on the partner's CDN configuration. The same is true for other widgets (for example KCW)
- Kaltura's Video Building Block for Blackboard supports HTTPS from version 2 and on.
- KMC Only the login page supports SSL.
- Admin Console supports.
- LMS integration as Kaltura's Video Building Block for Blackboard, Kaltura's Video Package for Moodle, Kaltura's Video Tool for Sakai.
- Kaltura Application Framework (KAF) for integration with third party products.