WordPress All in One Video Plugin FAQ

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This article is available for reference, but the WordPress integration is undergoing changes and some information may be outdated.

- **Where are the videos stored?**
  The videos are stored on Kaltura's servers. You are welcome to check out our community edition that lets you host all the content on your servers.
- **How do I make sure I unpacked the plugin correctly?**
  Make sure you follow the instructions specified in the readme file, and that you see the following directories (in addition to all other related directories):

```
wp-content/plugins/all-in-one-video-pack/admin
wp-content/plugins/all-in-one-video-pack/images
```

- **I can't complete the registration process. What am I doing wrong?**
  Make sure you have your blog's name set through WordPress. It is a read only field in the plugin's settings page. If the blog's name is not set through WordPress, the registration process cannot be completed.
- **Can I create multiple blogs with one account (partner ID)?**
  Yes, but they are interdependent. When a video is edited in one blog, the edits will propagate to all the others.
- **Does the plugin work with WordPress MU?**
  Yes, we recommend that each user opens a different account, unless they want the blog to be dependent on other blogs as specified in the FAQ about multiple blogs.
- **Do you offer customization options for the WordPress plugin?**
  To get attractive customization options for licensing agreements as well as functionalities and skinning, please contact our sales department.

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