kaltura

Kaltura Capture

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Kaltura Capture Version 4.3.39 - October 10, 2023

Kaltura Capture Version: 4.3.39

Date Released: October 10, 2023

Resolved Issues

ID	Description
SUP 38233	Fixed an issue where old recordings, recorded with one PID, could not be uploaded to a different PID where needed

You can manually update your app using the following links

PC https://cdnapisec.kaltura.com/content/static/classroom/v4.3.39/KalturaCapture_4.3.39.msi

MAC https://cdnapisec.kaltura.com/content/static/classroom/v4.3.39/KalturaCapture_4.3.39.dmg

Admin https://cdnapisec.kaltura.com/content/static/classroom/v4.3.39/KalturaCapture_admin_4.3.39.msi

Kaltura Capture Version 4.3.18 - October 27, 2022

Kaltura Capture Version: 4.3.18

Date Released: October 27, 2022

Resolved Issues

ID	Description
SUP 34467	Fixed the "failed to start recording" issue occurring in Windows 11

Kaltura Capture Version 4.3.1 - December 7, 2021

Version: 4.3.1

Date Released: December 7, 2021

What's New

- Updated the UI to the new Kaltura branding. The new icon for Kaltura Capture is :

- All screens have been updated with the latest Kaltura logo and splash screens.

Resolved Issues

ID	Description
SUP-28469	The disclaimer color-pair contrast (accessibility issue) has been fixed.
SUP-26387	The issue with uploading recordings with special characters in the description has been resolved.

You can manually update your app before the auto-update on December 14, using these links:

PC - https://cdnapisec.kaltura.com/content/static/classroom/v4.3.1/KalturaCapture_4.3.1.msi

Mac - https://cdnapisec.kaltura.com/content/static/classroom/v4.3.1/KalturaCapture_4.3.1.dmg

Admin - https://cdnapisec.kaltura.com/content/static/classroom/v4.3.1/KalturaCapture_admin_4.3.1.msi

Kaltura Capture Version 4.2.143 – September 5, 2021

Version: 4.2.143

Date Released: Sep 5, 2021

What's New

- You can now expand the whiteboard window to be full-screen.
- MediaSpace is now notified when Kaltura Capture uploads a new entry.

Resolved Issues

ID	Description
SUP-25337	The issue causing Logitech Rally camera to reset its position when recording camera+screen is now resolved.
SUP-25658	The issue causing insufficient color quality recordings is now resolved

You can manually update your app before the auto-update on August 29 2021 using these links:

PC - https://cdnapisec.kaltura.com/content/static/classroom/v4.2.143/KalturaCapture_4.2.143.msi

Mac - https://cdnapisec.kaltura.com/content/static/classroom/v4.2.143/KalturaCapture_4.2.143.dmg

Admin - https://cdnapisec.kaltura.com/content/static/classroom/v4.2.143/KalturaCapture_admin_4.2.143.msi

Kaltura Capture Version 4.2.141 - June 15, 2021

Version: 4.2.141

Date Released: June 15, 2021

What's New

- **The path to the Recordings folder is displayed in the Settings tab.** See the article Kaltura Capture Application Management for more information.
- **You can change the default Recordings Directory on Mac.** See Kaltura Capture Settings.

Resolved Issues

ID	Description
SUP-24543	Recording now starts immediately after countdown even if the app was opened while PowerPoint was running in presentation mode.
SUP-22686	Recordings are now properly synchronized.
SUP-26041	The issue causing the app to crash on some Mac OS versions after an auto-update will be resolved after updating to this version
LEC-1968	The Logs Successfully Uploaded window is now centered vertically.
LEC-1967	The disclaimer text window is now centered vertically.

You can manually update your app before the auto-update on June 13 2021 using these links:

PC - https://cdnapisec.kaltura.com/content/static/classroom/v4.2.141/KalturaCapture_4.2.141.msi

Mac - https://cdnapisec.kaltura.com/content/static/classroom/v4.2.141/KalturaCapture_4.2.141.dmg

Admin - https://cdnapisec.kaltura.com/content/static/classroom/v4.2.141/KalturaCapture_admin_4.2.141.msi

Kaltura Capture Version 4.2.120 April 2021

Version: 4.2.120

Date Released: April 15, 2021

Overview

At the end of March, we implemented a new default transcoding profile that applies to all content created in Kaltura Lecture Capture and Kaltura Personal Capture.

The new default profile applies smart transcoding for greater efficiencies such as storage

optimization and immediate availability to high quality content. The new profile includes two default flavors: Playable Source and low bitrate and is an addition to the current default transcoding setting. Consequently, Admins can choose to keep the new profile as their default or manually revert back to the previous setting.

Note that the new profile will only be applied to content that meets certain audio, bitrate, and GOP criteria. All other content will be transcoded based on the current transcoding setting.

Kaltura Capture Version 4.2.110 - Oct 25, 2020

Version: 4.2.110

Date Released: Oct 25, 2020

Overview

These release notes pertain to Kaltura Capture, released Oct 25, 2020.

Component	Version
Kaltura Capture Application	4.2.110
Kaltura MediaSpace	5.100.64
Player	2.84
BE Version	Propus-16.10.0

Resolved Issues

ID#	Description
SUP-22686	The issues causing out of sync recording between the screen capture and webcam capture and audio sync issues have been resolved.
SUP-22696	The issue preventing generating chapters/slides from PowerPoint presentations on Mac has been resolved.

Known Issues

ID#	Description
LEC-1350	There may be issues with the entry duration display and thumbnail in Windows 7.
LEC-1192	An issue may occur when recording system audio with CPU over 99%.
LEC-1528	When launching the app from a different KMS/KAF instance, the previously uploaded entry URLs will change.
LEC-1496	When selecting two screens as inputs and closing and immediately opening the laptop lid, there may be an issue viewing the internal screen of the laptop.
LEC-1603	MAC: When presenting PPT in presenter mode, the recording timer does not progress but resumes when the presentation is complete.
LEC-1605	Windows 7: When using the "Select Area" feature, the area around the selected area is not transparent.
LEC-1613	When exiting a PPT presentation using the esc key, the secondary screen may disconnect for a few seconds.
LEC-1734	Changing display settings from extended mode to mirror while trying to record may cause an issue with the application.
LEC-1745	There may be an issue when trying to update the recording prefix in the Settings page.
LEC-1737	There is an issue occasionally in Windows 7 and Windows 8.1 with automatic slide capture.
LEC-1833	The application will not be able to capture slides if the application was run as administrator.
LEC-1820	In some cases, the recordings will not play back correctly in the application when they are resumed after the app was closed and reopened during the recording.

Limitations

ID	Description
SUP-20108	Changing Windows display configuration during recording is not supported and may fail the recording.
LEC-1118	The UI may seem broken on Windows 7 with a 16-bit color configuration.
LEC-859	The vertical screen orientation is not detected.
LEC-648	When pausing and resuming a recording while in slideshow mode, the latest slide may be captured twice.
LEC-1326	Layer Management is not supported in the Annotations feature.
LEC-1576	Due to a limitation in Microsoft, when recording with multiple GPUs and the OS is set to high performance, there may be an issue to start recording.
LEC-1747	Virtual devices are not supported.
NA	PowerPoint 2007 is not supported.

Kaltura Capture Version 4.2.83 - May 10, 2020

Version: 4.2.83

Date Released: May 10, 2020

Overview

These release notes pertain to Kaltura Capture, released May 10, 2020 .

Component	Version
Kaltura Capture Application	4.2.83
Kaltura MediaSpace	5.99.42
Player	2.82.1
BE Version	Propus-16.0.1

Resolved Issues

SUP-21962	The issue preventing users from changing PowerPoint presentation slides by using the keys arrows on Windows has been resolved.
SUP-21924	The issue causing distorted screen in the recorded video

Known Issues

ID#	Description
LEC-1350	There may be issues with the entry duration display and thumbnail in Windows 7.
LEC-1192	An issue may occur when recording system audio with CPU over 99%.
LEC-1528	When launching the app from a different KMS/KAF instance, the previously uploaded entry URLs will change.
LEC-1496	When selecting two screens as inputs and closing and immediately opening the laptop lid, there may be an issue viewing the internal screen of the laptop.
LEC-1603	MAC: When presenting PPT in presenter mode, the recording timer does not progress but resumes when the presentation is complete.
LEC-1605	Windows 7: When using the "Select Area" feature, the area around the selected area is not transparent.
LEC-1613	When exiting a PPT presentation using the esc key, the secondary screen may disconnect for a few seconds.
LEC-1734	Changing display settings from extended mode to mirror while trying to record may cause an issue with the application.
LEC-1745	There may be an issue when trying to update the recording prefix in the Settings page.
LEC-1737	There is an issue occasionally in Windows 7 and Windows 8.1 with automatic slide capture.
LEC-1833	The application will not be able to capture slides if the application was run as administrator.
LEC-1820	In some cases, the recordings will not play back correctly in the application when they are resumed after the app was closed and reopened during the recording.

Limitations

ID	Description
SUP-20108	Changing Windows display configuration during recording is not supported and may fail the recording.
LEC-1118	The UI may seem broken on Windows 7 with a 16-bit color configuration.
> LEC-859	The vertical screen orientation is not detected.
LEC-648	When pausing and resuming a recording while in slideshow mode, the latest slide may be captured twice.
LEC-1326	Layer Management is not supported in the Annotations feature.
LEC-1576	Due to a limitation in Microsoft, when recording with multiple GPUs and the OS is set to high performance, there may be an issue to start recording.
LEC-1747	Virtual devices are not supported.
NA	PowerPoint 2007 is not supported.

Kaltura Capture Version 4.2.78 - April 20, 2020

Version: 4.2.78

Date Released: April 20, 2020

Overview

These release notes pertain to Kaltura Capture, released April 20, 2020.

Component	Version
Kaltura Capture Application	4.2.78
Kaltura MediaSpace	5.99
Player	2.80
BE Version	Orion 15.15.0

What's New

- **Re-Upload Media -** The option to re-upload a recording as a new entry has been added.

Resolved Issues

SUP-20690	The issue where the recording had inconsistent quality has been resolved.	
SUP-21419	The special character in the Windows Username no longer prevents access to the recording folder.	
SUP-21005	The issue where Kaltura Capture was missing slides has been resolved.	

Kaltura Capture Version 4.2.29 - January 14, 2020

Version: 4.2.29

Date Released: January 14, 2020

Overview

These release notes pertain to Kaltura Capture, released January 14, 2020.

Component	Version
Kaltura Capture Application	4.2.29
Kaltura MediaSpace	5.96.20
Player	2.80
BE Version	Orion 15.15.0

Resolved Issues

ID#	Description
LEC-1874	The issue causing visual glitches are seen on the source where slides are recorded has been resolved.
LEC-1818	The stop recording shortcut now maximizes the application again automatically.
LEC-1840	The issue preventing resume recording if the audio is disconnected for over 30 seconds has been resolved.

Known Issues

ID#	Description
LEC-1350	There may be issues with the entry duration display and thumbnail in Windows 7.
LEC-1192	An issue may occur when recording system audio with CPU over 99%.
LEC-1528	When launching the app from a different KMS/KAF instance, the previously uploaded entry URLs will change.
LEC-1496	When selecting two screens as inputs and closing and immediately opening the laptop lid, there may be an issue viewing the internal screen of the laptop.
LEC-1603	MAC: When presenting PPT in presenter mode, the recording timer does not progress but resumes when the presentation is complete.
LEC-1605	Windows 7: When using the "Select Area" feature, the area around the selected area is not transparent.
LEC-1613	When exiting a PPT presentation using the esc key, the secondary screen may disconnect for a few seconds.
LEC-1734	Changing display settings from extended mode to mirror while trying to record may cause an issue with the application.
LEC-1745	There may be an issue when trying to update the recording prefix in the Settings page.
LEC-1737	There is an issue occasionally in Windows 7 and Windows 8.1 with automatic slide capture.
LEC-1833	The application will not be able to capture slides if the application was run as administrator.
LEC-1820	In some cases, the recordings will not play back correctly in the application when they are resumed after the app was closed and reopened during the recording.

Limitations

ID	Description
SUP-20108	Changing Windows display configuration during recording is not supported and may fail the recording.
LEC-1118	The UI may seem broken on Windows 7 with a 16-bit color configuration.
> LEC-859	The vertical screen orientation is not detected.
LEC-648	When pausing and resuming a recording while in slideshow mode, the latest slide may be captured twice.
LEC-1326	Layer Management is not supported in the Annotations feature.
LEC-1576	Due to a limitation in Microsoft, when recording with multiple GPUs and the OS is set to high performance, there may be an issue to start recording.
LEC-1747	Virtual devices are not supported.
NA	PowerPoint 2007 is not supported.

Kaltura Capture Version 4.1.6 - November 14, 2019

Version: 4.1.6

Date Released: November 14, 2019

Overview

These release notes pertain to Kaltura Capture, released November 14, 2019.

Component	Version
Kaltura Capture Application	4.1.6
Kaltura MediaSpace	5.92.13
Player	2.79.1
BE Version	Orion 15.10.0

What's New in this Release?

- Support for Mac OS X Catalina 10.15
- Screen inputs are now defined as the primary entry when uploaded by default.

Resolved Issues

ID#	Description
SUP-19176	Fix sync issue when recording screen with another video playing in the background.
SUP-17492	Accessibility color contrast fixes

Known Issues

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ID#	Description
LEC-1350	There may be issues with the entry duration display and thumbnail in Windows 7.
LEC-1192	An issue may occur when recording system audio with CPU over 99%.
LEC-1528	When launching the app from a different KMS/KAF instance, the previously uploaded entry URLs will change.
LEC-1496	When selecting two screens as inputs and closing and immediately opening the laptop lid, there may be an issue viewing the internal screen of the laptop.
LEC-1603	MAC: When presenting PPT in presenter mode, the recording timer does not pregress but resumes when the presentation is complete.
LEC-1605	Windows 7: When using the "Select Area" feature, the area around the selected area is not transparent.
LEC-1613	When exiting a PPT presentation using the esc key, the secondary screen may disconnect for a few seconds.
LEC-1734	Changing display settings from extended mode to mirror while trying to record may cause an issue with the application.
LEC-1745	There may be an issue when trying to update the recording prefix in the Settings page.
LEC-1737	There is an issue occasionally in Windows 7 and Windows 8.1 with automatic slide capture.
LEC-1833	The application will not be able to capture slides if the application was run as administrator.
LEC-1820	In some cases, the recordings will not play back correctly in the application when they are resumed after the app was closed and reopened during the recording.
LEC-1840	User cannot resume a recording if the audio is disconnected for over 30 seconds.

Limitations

ID#	Description
SUP-20108	Changing Windows display configuration during recording is not supported and may fail the recording.
LEC-1118	The UI may seem broken on Windows 7 with a 16-bit color configuration.
LEC-859	The vertical screen orientation is not detected.
LEC-648	When pausing and resuming a recording while in slideshow mode, the latest slide may be captured twice.
LEC-1326	Layer Management is not supported in the Annotations feature.
LEC-1576	Due to a limitation in Microsoft, when recording with multiple GPUs and the OS is set to high performance, there may be an issue to start recording.
LEC-1747	Virtual devices are not supported.
NA	PowerPoint 2007 is not supported.

Kaltura Capture Version 4.0.334 – October 2, 2019

Version: 4.0.334

Date Released: October 2, 2019

Overview

These release notes pertain to Kaltura Capture, released October 2, 2019.

Component	Version
Kaltura Capture Application	4.0.334
Kaltura MediaSpace	5.90.20
Player	2.78.2
BE Version	Orion 15.8.0

Resolved Issues

ID#	Description
SUP-19431	Added prompt to user if OS restart is required, before requiring the user to restart the computer on app update.
SUP-19388	Fix issue where javascript error showed during recording.
SUP-19254	Fix mouse flickering during recording.
SUP-17492	Fix color contrast for specific texts.

Known Issues

ID#	Description
LEC-1350	There may be issues with the entry duration display and thumbnail in Windows 7.
LEC-1192	An issue may occur when recording system audio with CPU over 99%.
LEC-1528	When launching the app from a different KMS/KAF instance, the previously uploaded entry URLs will change.
LEC-1496	When selecting two screens as inputs and closing and immediately opening the laptop lid, there may be an issue viewing the internal screen of the laptop.
LEC-1603	MAC: When presenting PPT in presenter mode, the recording timer does not pregress but resumes when the presentation is complete.
LEC-1605	Windows 7: When using the "Select Area" feature, the area around the selected area is not transparent.
LEC-1613	When exiting a PPT presentation using the esc key, the secondary screen may disconnect for a few seconds.
LEC-1734	Changing display settings from extended mode to mirror while trying to record may cause an issue with the application.
LEC-1745	There may be an issue when trying to update the recording prefix in the Settings page.
LEC-1737	There is an issue occasionally in Windows 7 and Windows 8.1 with automatic slide capture.
LEC-1833	The application will not be able to capture slides if the application was run as administrator.
LEC-1820	In some cases, the recordings will not play back correctly in the application when they are resumed after the app was closed and reopened during the recording.

Limitations

ID#	Description
LEC-1118	The UI may seem broken on Windows 7 with a 16-bit color configuration.
LEC-859	The vertical screen orientation is not detected.
LEC-648	When pausing and resuming a recording while in slideshow mode, the latest slide may be captured twice.
LEC-1326	Layer Management is not supported in the Annotations feature.
LEC-1576	Due to a limitation in Microsoft, when recording with multiple GPUs and the OS is set to high performance, there may be an issue to start recording.
LEC-1747	Virtual devices are not supported.
NA	PowerPoint 2007 is not supported.

Kaltura Capture Version 4.0.305 - August 20, 2019

Version: 4.0.305

Date Released: August 20, 2019

Overview

These release notes pertain to Kaltura Capture version 4.0.305, released August 20, 2019.

Component	Version
Kaltura Capture Application	4.0.305
Kaltura MediaSpace	5.89.13
Player	2.78
BE Version	Orion 15.5.0

Resolved Issues

ID#	Description
SUP-19041	Fix for audio video sync issues on Mac OS X
SUP-17333	Kaltura Capture window moves when clicking above it.
LEC-1823	Prevent CTRL+Shift+R to be applied before all sources are loaded.

Known Issues

ID#	Description
LEC-1350	There may be issues with the entry duration display and thumbnail in Windows 7.
LEC-1192	An issue may occur when recording system audio with CPU over 99%.
LEC-1528	When launching the app from a different KMS/KAF instance, the previously uploaded entry URLs will change.
LEC-1496	When selecting two screens as inputs and closing and immediately opening the laptop lid, there may be an issue viewing the internal screen of the laptop.
LEC-1603	MAC: When presenting PPT in presenter mode, the recording timer does not pregress but resumes when the presentation is complete.
LEC-1605	Windows 7: When using the "Select Area" feature, the area around the selected area is not transparent.
LEC-1613	When exiting a PPT presentation using the esc key, the secondary screen may disconnect for a few seconds.
LEC-1734	Changing display settings from extended mode to mirror while trying to record may cause an issue with the application.
LEC-1745	There may be an issue when trying to update the recording prefix in the Settings page.
LEC-1737	There is an issue occasionally in Windows 7 and Windows 8.1 with automatic slide capture.
LEC-1833	The application will not be able to capture slides if the application was run as administrator.
LEC-1820	In some cases, the recordings will not play back correctly in the application when they are resumed after the app was closed and reopened during the recording.

Limitations

ID#	Description
LEC-1118	The UI may seem broken on Windows 7 with a 16-bit color configuration.
LEC-859	The vertical screen orientation is not detected.
LEC-648	When pausing and resuming a recording while in slideshow mode, the latest slide may be captured twice.
LEC-1326	Layer Management is not supported in the Annotations feature.
LEC-1576	Due to a limitation in Microsoft, when recording with multiple GPUs and the OS is set to high performance, there may be an issue to start recording.
LEC-1747	Virtual devices are not supported.
NA	PowerPoint 2007 is not supported.

Kaltura Capture Version 4.0.294 - July 22, 2019

Version: 4.0.294

Date Released: July 2019

Overview

These release notes pertain to Kaltura Capture, released July 22, 2019.

Component	Version
Kaltura Capture Application	4.0.294
Kaltura MediaSpace	5.88.27
Player	2.77.1
BE Version	Orion 15.3.0

Resolved Issues

ID#	Description
SUP-19008	The issue causing the settings folder not to be created when trying to install a clean admin install has been resolved.

Known Issues

ID#	Description
LEC-1350	There may be issues with the entry duration display and thumbnail in Windows 7.
LEC-1192	An issue may occur when recording system audio with CPU over 99%.
LEC-1528	When launching the app from a different KMS/KAF instance, the previously uploaded entry URLs will change.
LEC-1496	When selecting two screens as inputs and closing and immediately opening the laptop lid, there may be an issue viewing the internal screen of the laptop.
LEC-1603	MAC: When presenting PPT in presenter mode, the recording timer does not pregress but resumes when the presentation is complete.
LEC-1605	Windows 7: When using the "Select Area" feature, the area around the selected area is not transparent.
LEC-1613	When exiting a PPT presentation using the esc key, the secondary screen may disconnect for a few seconds.
LEC-1734	Changing display settings from extended mode to mirror while trying to record may cause an issue with the application.
LEC-1745	There may be an issue when trying to update the recording prefix in the Settings page.
LEC-1737	There is an issue occasionally in Windows 7 and Windows 8.1 with automatic slide capture.

Limitations

ID#	Description
LEC-1118	The UI may seem broken on Windows 7 with a 16-bit color configuration.
LEC-859	The vertical screen orientation is not detected.
LEC-648	When pausing and resuming a recording while in slideshow mode, the latest slide may be captured twice.
LEC-1326	Layer Management is not supported in the Annotations feature.
LEC-1576	Due to a limitation in Microsoft, when recording with multiple GPUs and the OS is set to high performance, there may be an issue to start recording.
LEC-1747	Virtual devices are not supported.

Kaltura Capture Version 4.0.290 – July 14, 2019

Version: 4.0.290

Date Released: July 14, 2019

Overview

These release notes pertain to Kaltura Capture, released July 14, 2019.

Component	Version
Kaltura Capture Application	4.0.290
Kaltura MediaSpace	5.87.14
Player	2.76
BE Version	Orion 15.2.0

What's New in this Release?

- **Automatic Recording Folder Creation**- When the application launches, it will check if the recordings folder exists. If it does not exist, the recordings folder will be created.
- **Autominimize application when recording**- A setting was added in the Settings tab. When it is set to yes, the application will minimize automatically once the recording starts.

Resolved Issues

ID#	Description
LEC-1700	The issue causing the application to freeze after sleep mode in MAC has been resolved.
LEC-1713	The issue causing the error when launching the app after installing from the command line has been resolved.
LEC-1601	The issue causing the app to dissappear when trying to quit but selecting no, has been resolved.
LEC-1602	The user will be notified if the application is uploading when the user is trying to quit.
LEC-1743	The issue causing the Play and Mute buttons not to be recognized by the JAWS screen reader has been resolved.
SUP-17540	The issue causing the JAWs screen reader to fail to recognize buttons and application's states has been resolved.
LEC-1734	The issue causing the display changes from extended display to mirror display not to be recognized has been resolved.
LEC-1744	The issue causing the tab navigation not to appear on the screen when in the whiteboard has been resolved.

Known Issues

ID#	Description
LEC-1350	There may be issues with the entry duration display and thumbnail in Windows 7.
LEC-1192	An issue may occur when recording system audio with CPU over 99%.
LEC-1528	When launching the app from a different KMS/KAF instance, the previously uploaded entry URLs will change.
LEC-1496	When selecting two screens as inputs and closing and immediately opening the laptop lid, there may be an issue viewing the internal screen of the laptop.
LEC-1603	MAC: When presenting PPT in presenter mode, the recording timer does not pregress but resumes when the presentation is complete.
LEC-1605	Windows 7: When using the "Select Area" feature, the area around the selected area is not transparent.
LEC-1613	When exiting a PPT presentation using the esc key, the secondary screen may disconnect for a few seconds.
LEC-1734	Changing display settings from extended mode to mirror while trying to record may cause an issue with the application.
LEC-1745	There may be an issue when trying to update the recording prefix in the Settings page.
LEC-1737	There is an issue occasionally in Windows 7 and Windows 8.1 with automatic slide capture.

Limitations

ID#	Description
LEC-1118	The UI may seem broken on Windows 7 with a 16-bit color configuration.
LEC-859	The vertical screen orientation is not detected.
LEC-648	When pausing and resuming a recording while in slideshow mode, the latest slide may be captured twice.
LEC-1326	Layer Management is not supported in the Annotations feature.
LEC-1576	Due to a limitation in Microsoft, when recording with multiple GPUs and the OS is set to high performance, there may be an issue to start recording.
LEC-1747	Virtual devices are not supported.

Kaltura Capture Version 4.0.281 – July 1, 2019

Version: 4.0.281

Date Released: July 1, 2019

Overview

These release notes pertain to Kaltura Capture, released July 1, 2019.

This version includes an infrastructure update to Electron 4.

Component	Version
Kaltura Capture Application	4.0.281
Kaltura MediaSpace	5.87.14
Player	2.76

Resolved Issues

ID#	Description
SUP-18366	The issue causing a built in Webcam on Win 10 not to be recognized has been resolved.
SUP-17946 SUP-17937 SUP-17897 SUP-17789 SUP-17861	The issue causing transcoding errors has been resolved.
SUP-18546	The issue causing the reocrding to fail midway occasionally has been resolved.
LEC-1569	The black square no longer appears around the app when opening the app after it was configured to audio only.
LEC-1527	The issue with full screen mode when disconnecting and connecting an external device after using the Select Area option has been resolved.
LEC-1491	The issue causing an error when starting to record with Microsoft cameras with low FPS has been resolved.
LEC-1466	The issue causing the Save Whiteboard option to remain open on the screen after the recording is completed has been resolved.
LEC-1337	The issue causing annotations not to work on the secondary screen after disconnecting and connecting the screen, has been resolved.
LEC-1387	The issue causing the annotation text box tool to result in high CPU has been resolved.

Known Issues

ID#	Description
LEC-1350	There may be issues with the entry duration display and thumbnail in Windows 7.
LEC-1192	An issue may occur when recording system audio with CPU over 99%.
LEC-1528	When launching the app from a different KMS/KAF instance, the previously uploaded entry URLs will change.
LEC-1496	When selecting two screens as inputs and closing and immediately opening the laptop lid, there may be an issue viewing the internal screen of the laptop.
LEC-1603	MAC: When presenting PPT in presenter mode, the recording timer does not pregress but resumes when the presentation is complete.
LEC-1605	Windows 7: When using the "select area" feature, the area around the selected area is not transparent.
LEC-1613	When exiting a PPT presentation using the esc key, the secondary screen may disconnect for a few seconds.
LEC-1734	Changing display settings from extended mode to mirror while trying to record may cause an issue with the application.
LEC-1745	There may be an issue when trying to update the recording prefix in the settings page.
LEC-1737	There is an issue occasionally in Win 7 and Win 8.1 with automatic slide capture.

Limitations

ID#	Description
LEC-1118	The UI may seem broken on Windows 7 with a 16-bit color configuration.
LEC-859	The vertical screen orientation is not detected.
LEC-648	When pausing and resuming a recording while in slideshow mode, the latest slide may be captured twice.
LEC-1326	Layer Management is not supported in the Annotations feature
LEC-1576	Due to a limitation in Microsoft, when recording with multiple GPUs and the OS is set to high performance, there may be an issue to start recording.
LEC-1747	Virtual devices are not supported.

Kaltura Capture Version 3.3.244 – May 12, 2019

Version: 3.3.244

Date Released: May 12, 2019

Overview

These release notes pertain to Kaltura Capture, released May 12, 2019.

What's New in this Release?

- **Additional Language Support**- We now support both Japanese and German
- **Log privacy** - Upon request we can configure logs not to be sent to Kaltura servers
- **Bug fixes**

Component	Version
Kaltura Capture Application	3.3.244
Kaltura MediaSpace	5.85.17
Player	2.75.3

Resolved Issues

ID#	Description
SUP-17683 SUP-17870	The issue causing occasional audio video sync issues in Chrome, IE and Firefox has been resolved
SUP-17614	The issue causing errors in clipping videos created from Kaltura Capture has been resolved
SUP-17607	The issue causing the annotation tool to freeze occasionally has been resolved
SUP-17362	The issue causing the whiteboard tool not to load in certain cases has been resolved
LEC-1606	The issue causing an error when starting to record, when recording two screens and changing the screen resolution while the application is running and then selecting a specific area to record, has been resolved

Known Issues

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ID#	Description
LEC-1337	When disconnecting and connecting a screen during recording, annotations may not work on the secondary screen.
LEC-1350	There may be issues with the entry duration display and thumbnail in Windows 7.
LEC-1192	An issue may occur when recording system audio with CPU over 99%.
LEC-1491	In certain Microsoft cameras with low FPS, there may be an issue to start recording.
LEC-1569	When opening the app when previously configured to audio only, a black square may appear around the app, please restart the app again to resolve.
LEC-1527	When disconnecting and connecting an external device after using the select area option, there may be an issue to return to full screen mode.
LEC-1528	When launching the app from a different KMS/KAF the previously uploaded entry urls wil change.
LEC-1496	When selecting two screens as inputs and closing and immidiately opening the laptop lid, there may be an issue to view the internal screen of the laptop
LEC-1603	In MAC when presenting PPT in presenter mode, the recording timer does not pregress but resumes when the presentation is complete
LEC-1605	On windows 7 when using "select area" the are around the selected area is not transparent
LEC-1613	When exiting a PPT presentation using the esc key, the secondary screen may disconnect for a few seconds
LEC-1466	The save whitboard option may remain open on the screen after the recording is completed
LEC-1387	The text bot annotation tool may cause high CPU

Limitations

ID#	Description
LEC-1118	The UI may seem broken on Windows 7 with a 16-bit color configuration.
LEC-859	The vertical screen orientation is not detected.
LEC-648	When pausing and resuming a recording while in slideshow mode, the latest slide may be captured twice.
LEC-1326	Layer Management is not supported in the Annotations feature
LEC-1576	Due to a limitation in Microsoft, when recording with multiple GPUs and the OS is set to high performance there may be an issue to start recording

Kaltura Capture Version 3.3.203 – March 14, 2019

Version: 3.3.203

Date Released: March 14, 2019

Overview

These release notes pertain to Kaltura Capture, released March 14, 2019.

Component	Version
Kaltura Capture Application	3.3.203
Kaltura MediaSpace	5.83.14
Player	2.74.4

Resolved Issues

ID#	Description
SUP-17381	The issue causing the application not to load when a mouse is not connected to the device has been resolved.
SUP-17328 LEC-1533	The issue causing recordings to fail with certain models of AMD encoders has been resolved
SUP-17293	The issue causing transcoding errors has been resolved
SUP-17270	The issue causing glitches in the screen during recording has been resolved
SUP-16855	The issue causing chapters not to be created automatically from PPT with languages other than English on MAC devices has been resolved
LEC-1182	The issue causing issues with resuming recording occasionally when disconnecting the camera and audio, has been resolved

Known Issues

ID#	Description
LEC-1337	When disconnecting and connecting a screen during recording, annotations may not work on the secondary screen.
LEC-1350	There may be issues with the entry duration display and thumbnail in Windows 7.
LEC-1192	An issue may occur when recording system audio with CPU over 99%.
LEC-1491	In certain Microsoft cameras with low FPS, there may be an issue to start recording.
LEC-1569	When opening the app when previously configured to audio only, a black square may appear around the app, please restart the app again to resolve.
LEC-1527	When disconnecting and connecting an external device after using the select area option, there may be an issue to return to full screen mode.
LEC-1528	When launching the app from a different KMS/KAF the previously uploaded entry urls wil change.
LEC-1606	When recording two screens and changing the screen resolution while the application is running and then selecting a specific area to record, there may be an issue to start a recording
LEC-1496	When selecting two screens as inputs and closing and immidiately opening the laptop lid, there may be an issue to view the internal screen of the laptop
LEC-1603	In MAC when presenting PPT in presenter mode, the recording timer does not pregress but resumes when the presentation is complete
LEC-1605	On windows 7 when using "select area" the are around the selected area is not transparent

Limitations

ID#	Description
LEC-1118	The UI may seem broken on Windows 7 with a 16-bit color configuration.
LEC-859	The vertical screen orientation is not detected.
LEC-648	When pausing and resuming a recording while in slideshow mode, the latest slide may be captured twice.
LEC-1326	Layer Management is not supported in the Annotations feature
LEC-1576	Due to a limitation in Microsoft, when recording with multiple GPUs and the OS is set to high performance there may be an issue to start recording

Kaltura Capture Version 3.3.183 – February 12, 2019

Version: 3.3.183

Date Released: February 12, 2019

Overview

These release notes pertain to Kaltura Capture, released February 12, 2019.

What's New in this Release?

- **Advanced annotations**- We have added a white board to the annotations to display a blank page to right of the screen during a recording. The white board can be downloaded and reused.
- **Minor UI updates**- The input description and drop down has been moved to underneath the icon.
- **Performance enhancements**- Major infrastructure work was implemented to ensure high performance.
- **Bug fixes**

Component	Version
Kaltura Capture Application	3.3.183
Kaltura MediaSpace	5.82.16
Player	2.74.1

Resolved Issues

ID#	Description
SUP-17032	The countdown now displays correctly.
SUP-16197	The issue causing variables not to change when installing using the admin install has been resolved.
SUP-17010	Uploads fully upload properly when using HTTPS.
SUP-16969	The issue causing the recording to stop of a certain period of time has been resolved.
SUP-16825SUP-16614SUP-16428	The playback is now working properly.
SUP-16341	The issue causing the slide navigation not to work with the keyboard during recording has been resolved.
LEC-1265	The issue causing annotations elements to change size when resizing another element has been resolved.
LEC-1329	The issue causing annotations to not work on the secondary screen in some scenarios has been resolved.
LEC-1331	The issue causing the ESC button to save tags has been resolved.
LEC-1332	The issue casuing the recommended tags to block any new tags from view has been resolved.
LEC-1343	The issue causing the duplicate or extended screen to change mode when in presenter mode in PPT has been resolved.
LEC-1349	The issue causing logs not to upload when a user name has a space in it has been resolved.
LEC-1363	The issue causing annotations to be partially available when changing the screen resolution mid recording has been resolved.
LEC-1364	The issue causing the recording to pause when an external screen is disconnected even though it is not being recording has been resolved.

LEC-1367	The issue causing the recording to continue when locking the screen has been resolved.
LEC-1388	The issue causing the mouse to flicker on Windows 7, Aero theme has been resolved.
LEC-1397	The issue causing autoupgrade to fail when a user name has a space in it has been resolved.
LEC-1564	The issue causing the application to not launch when multiple GPUs are available has been resolved.
SUP-15865	The issue causing errors in uploads due to taken ports has been resolved.

Known Issues

ID#	Description
LEC-1337	When disconnecting and connecting a screen during recording, annotations may not work on the secondary screen.
LEC-1366	When creating an arrow with a different scale, it may affect the scale of the arrow head that has already been created.
LEC-1351	When changing the display settings of two screens from extended to duplicate, the change may not occur. Relaunching the application will resolve the issue.
LEC-1350	There may be issues with the entry duration display and thumbnail in Windows 7.
LEC-1310	Changing the screen resolution several times during recording may affect the annotations.
LEC-1182	Occasionally, when disconnecting the camera and audio, there may be an issue to resume recording.

ID#	Description
LEC-1369	Highlighting the mouse click is missing transparency on Windows 7.
LEC-1346	When disconnecting and reconnecting a device, some of the annotation tool's icons may also display.
LEC-1192	An issue may occur when recording system audio with CPU over 99%.
LEC-1213	On Mac 10.10: when clicking around the application, a grey line may appear.
LEC-1211	When using audio from the connected camera on Mac versions 10.10 and 10.11, there may be an issue with the recording if disconnecting the camera during the recording.
LEC-1491	In certain Microsoft cameras with low FPS, there may be an issue to start recording.
LEC-1569	When opening the app when previously configured to audio only, a black square may appear around the app, please restart the app again to resolve.
LEC-1527	When disconnecting and connecting an external device after using the select area option, there may be an issue to return to full screen mode.
LEC-1528	When launching the app from a different KMS/KAF the previously uploaded entry urls wil change.

Limitations

ID#	Description
LEC-1118	The UI may seem broken on Windows 7 with a 16-bit color configuration.
LEC-859	The vertical screen orientation is not detected.
LEC-1141	Depending on the CPU and PC drivers, it may take up to 10 seconds for the recording panel to display, though the recording will start before.
LEC-648	When pausing and resuming a recording while in slideshow mode, the latest slide may be captured twice.
LEC-1326	Layer Management is not supported in the Annotations feature

Kaltura Capture Version 3.2.168 – January 20, 2019

Version: 3.2.168

Date Released: January 20, 2019

Overview

These release notes pertain to Kaltura Capture version 3.2.168, released January 20, 2019.

Component	Version
Kaltura Capture Application	3.2.168
Kaltura MediaSpace	5.79.16
Player	2.72

This version is for Mac only and adds support for OSX 10.14

Known Issues

ID#	Description
LEC-1337	When disconnecting and connecting a screen during recording, annotations may not work on the secondary screen.
LEC-1366	When creating an arrow with a different scale, it may affect the scale of the arrow head that has already been created.
LEC-1351	When changing the display settings of two screens from extended to duplicate, the change may not occur, relaunching the app will resolve the issue.
LEC-1350	There may be issues with the entry duration display and thumbnail in Windows 7.
LEC-1343	Presenter mode is currently not supported.
LEC-1310	Changing the screen resolution several timesduring recording may affect the annotations.

ID#	Description
LEC-1182	Occasionally, when disconnecting the camera and audio there may be an issue to resume recording.
LEC-1369	Highlighting the mouse click is missing transparency on Windows 7.
LEC-1346	When disconnecting and reconnecting a device, some of the annotation tool's icons may also display.
LEC-1349	When the user name has a space in it, there may be an issue uploading logs to Kaltura.
LEC-1332	The recommended tag list may block some of the already selected tags.
LEC-1192	An issue may occur when recording system audio with CPU over 99%.
LEC-1217	While recording two screens using the "select area" feature, when disconnecting one screen, the "select area" will move to the second screen.
LEC-1213	On Mac 10.10: when clicking around the application, a grey line may appear.
LEC-1211	When using audio from the connected camera on Mac versions 10.10 and 10.11, there may be an issue with the recording if disconnecting the camera during the recording.

Limitations

ID#	Description
LEC-1118	The UI may seem broken on Windows 7 with 16 bit color configuration.
LEC-859	Vertical screen orientation is not detected.
LEC-1141	Depending on the CPU and PC drivers, it may take up to 10 seconds for the recording panel to display, though the recording will start before.
LEC-648	When pausing and resuming a recording while in slideshow mode, the latest slide may be captured twice.
LEC-1326	Layer management is not supported in the annotations feature.

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Kaltura Capture version 3.2.130 - November 20, 2018

Version: 3.2.130

Date Released: November 20, 2018

Overview

These release notes pertain to Kaltura Capture version 3.2.130, released November 20, 2018.

Component	Version
Kaltura Capture Application	3.2.130
Kaltura MediaSpace	5.79.16
Player	2.72

Resolved Issues

ID#	Description
SUP-16164	When disconnecting and connecting a screen during recording, annotations may not work on the secondary screen.
LEC-1426	The issue causing slide to not automatically capture on Mac has been resolved

Known Issues

ID#	Description
LEC-1337	When disconnecting and connecting a screen during recording, annotations may not work on the secondary screen.
LEC-1366	When creating an arrow with a different scale, it may affect the scale of the arrow head that has already been created.
LEC-1351	When changing the display settings of two screens from extended to duplicate, the change may not occur, relaunching the app will resolve the issue.

ID#	Description
LEC-1350	There may be issues with the entry duration display and thumbnail in Windows 7.
LEC-1343	Presenter mode is currently not supported.
LEC-1310	Changing the screen resolution several timesduring recording may affect the annotations.
LEC-1182	Occasionally, when disconnecting the camera and audio there may be an issue to resume recording.
LEC-1369	Highlighting the mouse click is missing transparency on Windows 7.
LEC-1346	When disconnecting and reconnecting a device, some of the annotation tool's icons may also display.
LEC-1349	When the user name has a space in it, there may be an issue uploading logs to Kaltura.
LEC-1332	The recommended tag list may block some of the already selected tags.
LEC-1192	An issue may occur when recording system audio with CPU over 99%.
LEC-1217	While recording two screens using the "select area" feature, when disconnecting one screen, the "select area" will move to the second screen.
LEC-1213	On Mac 10.10: when clicking around the application, a grey line may appear.
LEC-1211	When using audio from the connected camera on Mac versions 10.10 and 10.11, there may be an issue with the recording if disconnecting the camera during the recording.

Limitations

ID#	Description
LEC-1118	The UI may seem broken on Windows 7 with 16 bit color configuration.
LEC-859	Vertical screen orientation is not detected.
LEC-1141	Depending on the CPU and PC drivers, it may take up to 10 seconds for the recording panel to display, though the recording will start before.
LEC-648	When pausing and resuming a recording while in slideshow mode, the latest slide may be captured twice.
LEC-1326	Layer management is not supported in the annotations feature.

Kaltura Capture version 3.2.102 – October 31, 2018

Version: 3.2.102

Date Released: October 31, 2018

Overview

These release notes pertain to Kaltura Capture version 3.2.102, released October 31, 2018.

This version includes performance enhancements during recordings.

Component	Version
Kaltura Capture Application	3.2.102
Kaltura MediaSpace	5.78.16
Player	2.72

Resolved Issues

ID#	Description
SUP-15813	The issue causing high CPU during recording in specific scenarios has been resolved

Known Issues

ID#	Description
LEC-1337	When disconnecting and connecting a screen during recording, annotations may not work on the secondary screen.
LEC-1366	When creating an arrow with a different scale, it may affect the scale of the arrow head that has already been created.
LEC-1351	When changing the display settings of two screens from extended to duplicate, the change may not occur, relaunching the app will resolve the issue.
LEC-1350	There may be issues with the entry duration display and thumbnail in Windows 7.
LEC-1343	Presenter mode is currently not supported.
LEC-1310	Changing the screen resolution several timesduring recording may affect the annotations.
LEC-1182	Occasionally, when disconnecting the camera and audio there may be an issue to resume recording.
LEC-1369	Highlighting the mouse click is missing transparency on Windows 7.
LEC-1346	When disconnecting and reconnecting a device, some of the annotation tool's icons may also display.
LEC-1349	When the user name has a space in it, there may be an issue uploading logs to Kaltura.
LEC-1332	The recommended tag list may block some of the already selected tags.
LEC-1192	An issue may occur when recording system audio with CPU over 99%.
LEC-1217	While recording two screens using the "select area" feature, when disconnecting one screen, the "select area" will move to the second screen.
LEC-1213	On Mac 10.10: when clicking around the application, a grey line may appear.
LEC-1211	When using audio from the connected camera on Mac versions 10.10 and 10.11

ID#	Description
LEC-1211	When using audio from the connected camera on Mac versions 10.10 and 10.11, there may be an issue with the recording if disconnecting the camera during the recording.

Limitations

ID#	Description
LEC-1118	The UI may seem broken on Windows 7 with 16 bit color configuration.
LEC-859	Vertical screen orientation is not detected.
LEC-1141	Depending on the CPU and PC drivers, it may take up to 10 seconds for the recording panel to display, though the recording will start before.
LEC-648	When pausing and resuming a recording while in slideshow mode, the latest slide may be captured twice.
LEC-1326	Layer management is not supported in the annotations feature.

Kaltura Capture Version 3.2.100 – October 14, 2018

Version: 3.2.100

Date Released: October 14, 2018

Overview

These release notes pertain to Kaltura Capture version 3.2.100 , released October 14, 2018.

What's New?

- Annotations - easily draw on the screen during recordings. You can .dd an arrow, add text or draw freely
- Recording preview - playback your recording before you upload to Kaltura.
- Highlight mouse click - highlight any mouse click during a recording to allow your viewers to follow more easily.
- Delete all uploaded files - with one click, clear all uploaded recordings from your local library.
- Audio gauge in recording panel - see a visual indication of your audio while recording.
- Automatic log upload - send your logs directly to Kaltura for faster troubleshooting from the Settings Tab.
- Recommended Tags - your most used tags will be saved and recommended to you for future use.

Please note MAC OS version 10.14 is not currently supported - support will be added in the next version release.

Component	Version
Kaltura Capture Application	3.2.100
Kaltura MediaSpace	5.77.14
Player	2.71.2

Resolved Issues

ID#	Description
SUP-15230	The desktop shortcut in the enterprise installation version is now working properly.
SUP-15158	The issue causing choppy audio in specific configurations has been resolved.
SUP-15283	The issue causing the frame rate to drop with specific hardware has been resolved.
SUP-15472	The Quit option from the task bar in Windows 7 now works properly.
SUP-15167	Data is now saved correctly for PPT slides on MAC devices. The slide title and other data (such as bullets or lists) is saved when a chapter is created.
SUP-15121	Video lengths are now presented accurately in the library.
LEC-1285	Changes in the entryURL in the KMS/KAF admin are now saved properly.
LEC-1201	When clicking "Enter" in the entry page, the recording is now saved.
LEC-1195	The red box no longer appears on chapters when recording a partial screen with slides.
LEC-1191	When recording a specific area in a preset resolution, the selected ratio is applied correctly and is no longer recognized as a "custom" area.
LEC-1188	The issue causing the misalignment of the tool tips in the recording panel has been resolved.

Known Issues

ID#	Description
LEC-1337	When disconnecting and connecting a screen during recording, annotations may not work on the secondary screen.

ID#	Description
LEC-1366	When creating an arrow with a different scale, it may affect the scale of the arrow head that has already been created.
LEC-1351	When changing the display settings of two screens from extended to duplicate, the change may not occur, relaunching the app will resolve the issue.
LEC-1350	There may be issues with the entry duration display and thumbnail in Windows 7.
LEC-1343	Presenter mode is currently not supported.
LEC-1310	Changing the screen resolution several timesduring recording may affect the annotations.
LEC-1182	Occasionally, when disconnecting the camera and audio there may be an issue to resume recording.
LEC-1369	Highlighting the mouse click is missing transparency on Windows 7.
LEC-1346	When disconnecting and reconnecting a device, some of the annotation tool's icons may also display.
LEC-1349	When the user name has a space in it, there may be an issue uploading logs to Kaltura.
LEC-1332	The recommended tag list may block some of the already selected tags.
LEC-1192	An issue may occur when recording system audio with CPU over 99%.
LEC-1217	While recording two screens using the "select area" feature, when disconnecting one screen, the "select area" will move to the second screen.
LEC-1213	On Mac 10.10: when clicking around the application, a grey line may appear.
LEC-1211	When using audio from the connected camera on Mac versions 10.10 and 10.11, there may be an issue with the recording if disconnecting the camera during the recording.

Limitations

ID#	Description
LEC-1118	The UI may seem broken on Windows 7 with 16 bit color configuration.
LEC-859	Vertical screen orientation is not detected.
LEC-1141	Depending on the CPU and PC drivers, it may take up to 10 seconds for the recording panel to display, though the recording will start before.
LEC-648	When pausing and resuming a recording while in slideshow mode, the latest slide may be captured twice.
LEC-1326	Layer management is not supported in the annotations feature.

Kaltura Capture Version 3.2.22 - July 9, 2018

Version: 3.2.22

Date Released: July 9, 2018

Overview

These release notes pertain to Kaltura Capture version 3.2.22 , released July 9, 2018.

Kaltura Capture allows every user to create content everywhere. With a simple, intuitive user interface, anyone to create quality content. Kaltura's robust platform allows you to manage your captured content and share it within your video portal or KAF based application. Kaltura capture is supported both on Windows and Mac.

Kaltura Capture includes:

- 1 screen, 1 camera, 1 audio input
- Automatic slide capture
- System audio support on Windows
- Support for both windows and Mac
- User and admin level install

Component	Version
Kaltura Capture Application	3.2.22
Kaltura MediaSpace	5.74.30
Player	2.70

Known Issues

ID#	Description
LEC-1195	When recording partial screen and capturing slides, the chapters that are created automatically will show the partial screen selection marked in red
LEC-1192	Issue can occur when recording system audio with CPU over 99&
LEC-1217	When recording two screen with "select area", when disconnecting one screen, the "select area" will move to the second screen.
LEC-1213	On Mac 10.10 when clicking around the application, sometimes a grey line can appear
LEC-1211	When using audio from the connected camera on Mac version 10.10 and 10.11 there may be an issue with the recording if disconnecting the camera during the recording.

Limitations

ID#	Description
LEC-1118	UI may seem broken on Windows 7 with 16bit color configuration.
LEC-859	Vertical screen orientation is not detected.
LEC-1141	Depending on the CPU and PC derivers, it may take up to 10 sec for the recording panel to show, though the recording will start before.
LEC-648	When pausing and resuming a recording during slideshow mode, the latest slide may be captured twice.

[template("cat-subscribe")]