

Pigeonhole Live Administrator Guide

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The Pigeonholelive module allows KMS admins/editors to add Q&As, Chats, Polls, Quizzes, Assessments, Reactions, and Surveys alongside their media asset to increase interactivity and audience engagement during live streams.

Pigeonhole Live is not currently supported on the KMS GO mobile application.

This article will guide you through logging into the Configuration Management section of KMS and enabling and configuring the Pigeonholelive module.

NOTE: If the Pigeonholelive module is not available, please contact your Kaltura representative to add the module to your MediaSpace instance.

1. Login to your MediaSpace Configuration Management admin site at:
[https://\[your_partner_id\].mediaspace.kaltura.com/admin](https://[your_partner_id].mediaspace.kaltura.com/admin)

MANAGE CONFIGURATION	MANAGE USERS	KNOWLEDGE BASE	CLEAR THE CACHE	GO TO SITE	LOGOUT																					
Configuration Management																										
Server Tools Backup Configuration Global Application Auth Categories Channels Client Debug Gallery Header Languages Metadata Moderation Navigation Player Security SharedRepositories	<div>Search Configuration</div> <table border="1"> <thead> <tr> <th colspan="3">Application</th> </tr> </thead> <tbody> <tr> <td>instanceId</td> <td>mediaspace2</td> <td>Unique string to identify that installation of mediaspace. This value can be set during installation only.</td> </tr> <tr> <td>privacyContext</td> <td>demoenv</td> <td>String used to be set as privacy context on root category. This value can be set during installation only.</td> </tr> <tr> <td>userRoleProfile</td> <td>10892502</td> <td>Metadata Profile ID for user's role per KMS installation instance</td> </tr> <tr> <td>title</td> <td>InPlayer</td> <td>What is your MediaSpace website title? The website title is displayed in the browser's title bar and usually is displayed in search engine results. Page titles consist of the name of the currently loaded media and the website title. For example, if a page has a video called 'My Video' and 'MediaSpace' is the website title, the page title is: 'My Video - MediaSpace'</td> </tr> <tr> <td>footer</td> <td>MediaSpace™ <a href=http://corp</td> <td>What is your MediaSpace footer text? default is: MediaSpace video portal by Kaltura</td> </tr> <tr> <td>forceIECompatibilityMode</td> <td>No</td> <td>Should MediaSpace force IE to use the latest engine when Compatibility Mode is enabled? By default, if compatibility mode is enabled, Internet Explorer renders the page with IE7's engine. Turning on this option forces Internet Explorer to use the latest rendering engine. For more details, please visit this link.</td> </tr> </tbody> </table>					Application			instanceId	mediaspace2	Unique string to identify that installation of mediaspace. This value can be set during installation only.	privacyContext	demoenv	String used to be set as privacy context on root category. This value can be set during installation only.	userRoleProfile	10892502	Metadata Profile ID for user's role per KMS installation instance	title	InPlayer	What is your MediaSpace website title? The website title is displayed in the browser's title bar and usually is displayed in search engine results. Page titles consist of the name of the currently loaded media and the website title. For example, if a page has a video called 'My Video' and 'MediaSpace' is the website title, the page title is: 'My Video - MediaSpace'	footer	MediaSpace™ <a href=http://corp	What is your MediaSpace footer text? default is: MediaSpace video portal by Kaltura	forceIECompatibilityMode	No	Should MediaSpace force IE to use the latest engine when Compatibility Mode is enabled? By default, if compatibility mode is enabled, Internet Explorer renders the page with IE7's engine. Turning on this option forces Internet Explorer to use the latest rendering engine. For more details, please visit this link .
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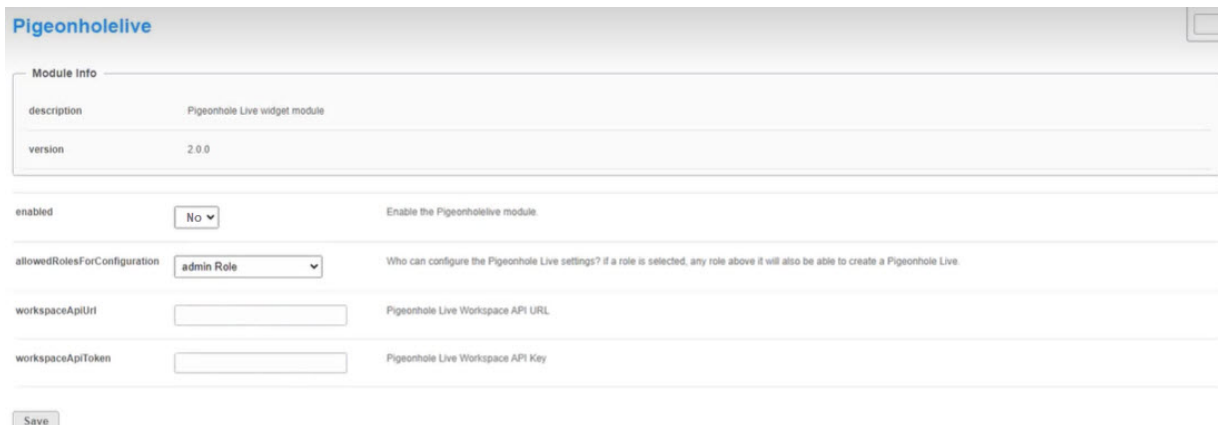
2. In the list of configurable items on the left of your screen, locate and click on **Pigeonholelive**.

```

/opt / kaltura / apps /
kms / base /
modulesCustom /
modulesCustom-5.x.x-
contrib
Kwebcastoptions
Livectovodentrylist
Pigeonholelive

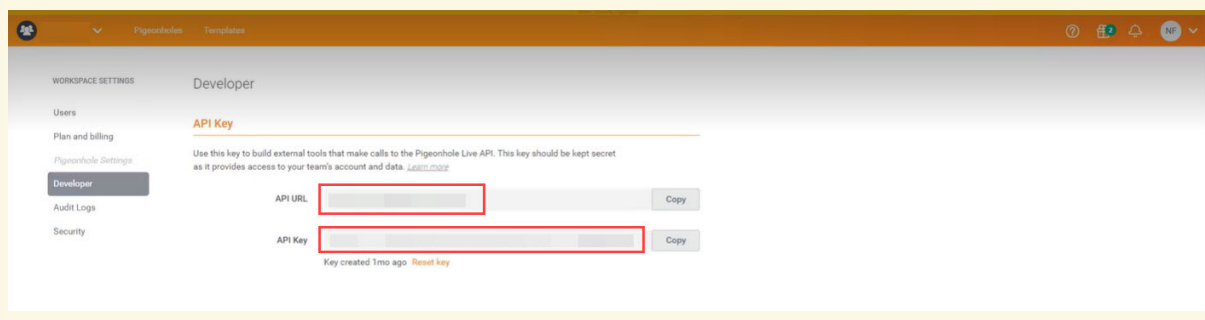
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The Pigeonholelive module displays.



3. In the enabled pull down list, select **Yes**.
4. In allowedRolesForConfiguration, choose the groups/users who can see the Pigeonhole Live tab in the Edit Media page of the KMS entry and enable Pigeonhole Live for events.
5. In the workspaceApiUrl field, paste the Pigeonhole Live Workspace API URL*.
6. In the workspaceApiToken field, paste the Pigeonhole Live Workspace API Key*.

NOTE: To find the API URL and API Key, visit to your Pigeonhole Live Workspace > Workspace Settings > Developer.*



7. On the Pigeonholelive module, click **Save**. A message displays confirming your configuration for pigeonholelive was saved.
8. Click **OK**.